# Exploration for Human Capital: Evidence from the MBA Labor Market<sup>\*</sup>

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#### Abstract

We investigate empirically the effect of uncertainty on corporate hiring. Using novel data from the labor market for MBA graduates, we show that uncertainty regarding job candidates' productivity hinders hiring, and that firms value probationary work arrangements that provide the option to learn more about potential full-time employees. The detrimental effect of uncertainty on hiring is more pronounced when firms face higher firing or replacement costs, and when they face weaker competition. These results suggest that firms faced with uncertainty use similar considerations when making hiring decisions as when making decisions regarding investment in physical capital.

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### 1 Introduction

Human capital is a critical asset for firms, yet the process by which companies decide whom to hire is still not well understood. However, the decision to hire people is similar to the decision to invest in physical assets, as both types of investments are generally made under uncertainty regarding their future productivity. Here we combine insights from the investments literature in finance and from the labor and personnel economics literature to conduct an empirical analysis of the process by which firms select employees.<sup>1</sup>

We find that uncertainty regarding the productivity of potential employees has a negative effect on the firms' decision to hire. We document that corporations value temporary employment arrangements that provide the option to learn about the productivity of workers before making long-term hiring decisions. The hindering effect of uncertainty on corporate hiring is more pronounced when firms face higher firing and replacement costs and when they face less competition.

Our analysis documents patterns in hiring that are similar to those shown by the literature on corporate investment, whose focus has been on physical assets. Specifically, theoretical work in this area indicates that it is valuable for firms to wait and resolve uncertainty about future product market conditions before starting or abandoning a project.<sup>2</sup> This option to wait has been shown to be more valuable for investments with a higher degree of irreversibility, which may come from higher capital adjustment costs or a lower degree of asset redeployability, and for firms operating in less competitive markets.<sup>3</sup> These predictions have been verified empirically in the context of real estate valuation and development, offshore petroleum lease acquisitions, mining operations, and manufacturing.<sup>4</sup> Hence, our results suggest that firms use similar considerations when investing in people as they do when investing in physical assets, which is a natural result, as both of these inputs to production are characterized by uncertainty.

<sup>&</sup>lt;sup>1</sup>See Oyer and Schaefer (2011) for a review of the successes and limitations of the economics literature on employer-employee matching. For empirical evidence on the selection of senior executives, see Bandiera, Guiso, Prat and Sadun (2010), Graham, Harvey and Puri (2010) and Kaplan, Klebanov and Sorensen (2012).

<sup>&</sup>lt;sup>2</sup>See Brennan and Schwartz (1985), Titman (1985), and McDonald and Siegel (1986).

<sup>&</sup>lt;sup>3</sup>See Williams (1993), Grenadier (2002) and Bloom, Bond and Van Reenen (2007).

<sup>&</sup>lt;sup>4</sup>Empirical papers showing these results include Quigg (1993), Cunningham (2007), Bulan, Mayer and Somerville (2009), Paddock, Siegel and Smith (1988), Moel and Tufano (2002), and Guiso and Parigi (1999).

Our empirical setting is the labor market for MBA graduates. In our sample, a large fraction of job applicants have unknown industry fit, which creates uncertainty regarding their future productivity. We find that firms prefer to make offers to candidates characterized by low uncertainty – namely, those individuals who have worked in the firms' industry. These applicants' odds of success at getting a job offer are 1.71 times higher than of applicants characterized by more uncertainty regarding their industry fit. We document that employers value the option to learn about candidates lacking industry experience by making significant use of cheap probationary employment – namely, summer intern positions after the students first year in the MBA program – which allow the termination of revealed poor matches at low cost. We show that the preference that firms have toward hiring less uncertain applicants is significantly stronger at the full-time recruiting stage, compared to the internship stage. At the full-time stage, a low uncertainty candidate has 2.38 times better odds of getting an offer relative to a higher uncertainty applicant. At the internship stage, the odds are only 1.66 times better for the low uncertainty applicants relative to the rest. We also document that the preference towards certainty when hiring is particularly high for firms that are less prestigious or smaller, and when firms face fewer competitors recruiting from the same pool of applicants. Overall, these results suggest that uncertainty hinders hiring, and that this effect is magnified by the costs that firms face for firing poor matches or finding replacements, and diminished by the degree of competition for talent that they face.

Probationary or temporary employment arrangements similar to the summer internships we consider are widespread and continue to gain importance. This type of employment has been shown to be a stepping stone to permanent employment, accounting for a significant percentage of jobs across the world: for example, 10% in the U.K. (Booth, Francesconi and Frank (2002)) and 35% in Spain (Guell and Petrongolo (2007)). Using U.S. survey data, Houseman (2001) reports that temporary and part-time workers are employed by 46% and 72% of business establishments, respectively. While providing firms with flexibility to weather changes in the economic environment (Segal and Sullivan (1997), Levin (2002)), temporary and contract employment is also valued for offering firms the option to learn about the quality of workers. In the U.S. survey sample constructed by Houseman (2001), 21% of employers using temporary workers from agencies and 15% using part-time workers cite screening as an important reason for using these types of work arrangements.

In this paper we focus on a specific form of employee uncertainty – the unknown degree

to which an individual will be a good fit for a firm's industry. There are other characteristics of workers that may be uncertain, including general ability traits that cannot be fully determined in the hiring process and the degree to which a potential hire fits the specific firm that considers hiring her. We focus on industry fit uncertainty because we can measure the degree to which a candidate's fit with a particular industry is known by firms, and because we observe significant variation in the data regarding industry fit uncertainty.

Human and physical capital investments, while quite similar, differ in the nature of their uncertainty. Typically, the source of uncertainty about physical capital investments comes from future demand in the product market. For example, an oil exploration firm is concerned with whether future oil prices will be high or low, and may want to wait for less uncertain times before incurring the exploration costs. Therefore, variability in such settings has an intertemporal nature. In human capital investments, concerns about uncertainty regarding product market demand may be of lesser importance relative to concerns about the inherent heterogeneity of human capital. This leads us to focus on the option to learn as the firm determines the value of the asset (i.e., the employee) over time rather than on the option to wait for information revelation in the product market.<sup>5</sup>

As documented by Oyer and Schaefer (2011), few prior papers have studied firms' strategic choice about how much risk to take when hiring, and most of this work is theoretical. A seminal paper in this area is Lazear (1998), which presents a model of the option to learn in a labor market context, and states conditions under which hiring risky workers can be a profit-maximizing strategy for firms. Given the institutional context we study empirically, our setting differs from that in Lazear (1998) in a few key ways. We focus on industryspecific productivity and study an environment where firms post and pay the same wage to all employees. While few empirical papers have studied how much and why firms choose to hire workers with uncertain productivity (see Bollinger and Hotchkiss (2003) and Hendricks, DeBrock and Koenker (2003) for examples from sports markets), much of the extant labor literature takes it as a given that firms take substantial risks when hiring workers. For ex-

<sup>&</sup>lt;sup>5</sup>Kahn and Lange (2011) point out a type of employee heterogeneity that is more analogous to the option to wait in real option models of physical capital by considering the fact that workers' productivity is constantly changing and that these changes differ across people. This suggests that firms might value both the option to learn and the option to wait on employees as they do with other assets (see Grenadier and Malenko (2010)), so that they can see how a given worker's productivity develops. However, because our empirical analysis focuses (due to data availability) on the initial firm/worker match, we cannot analyze this form of option value.

ample, our work builds on the large literatures regarding matching and employer learning. However, while most prior work focuses on firms learning about an employee's ability or the quality of the match to the firm, we focus on workers' match to an industry. Our work is inspired by the classic Jovanovic (1979) matching model, the learning model in Farber and Gibbons (1996), and the idea in Prescott and Visscher (1980) that organization capital is enhanced by the ability to learn more about workers' characteristics, before assigning them to specific production tasks, by observing their performance in an apprenticeship-like endeavor.

Getting a better understanding of the matching process in high-skill environments such as the one studied here is important, given the increasing prevalence of graduate degrees and the significant role of high-skill and professional labor markets in the economy. The process of matching firms and employees early in their career is also particularly interesting to study, in light of the strong impact of these initial matches on long-term employment and productivity (Oyer (2008)). Our empirical results provide some guidance on what employers are searching for in at least one high-talent market.<sup>6</sup>

Our paper complements the emerging finance literature regarding the role of workers on corporate decisions and outcomes. For example, the firms' workforce characteristics have been shown to influence capital structure choices, theoretically and empirically (e.g., Berk, Stanton and Zechner (2010), Agrawal and Matsa (2011), Schmalz (2013)), as well as the cost of capital (Eisfeldt and Papanikolaou (2013)). The acquisition of productive labor, not just physical assets, is an important driver of M&A decisions (Ouimet and Zarutskie (2011)).

We discuss the underlying conceptual framework that motivates our empirical analysis in Section 2 of the paper. We describe the data set and the key features of our empirical setting in Sections 3 and 4. Section 5 contains the empirical results, and Section 6 concludes.

<sup>&</sup>lt;sup>6</sup>Data on MBA graduates has recently been used in other economics and finance research. For example, Shue (2011) finds that networking through MBA education leads executives to exhibit commonalities in firm policies. Bertrand, Goldin and Katz (2010) document a rising gap in earnings between men and women after graduation from business school. Kaniel, Massey and Robinson (2010) find that optimistic MBA students receive job offers faster than their peers. Ahern, Duchin and Shumway (2013) find positive peer effects in risk aversion among MBA students, while Malmendier and Lerner (forthcoming) document MBA peer effects in entrepreneurial pursuits.

### 2 Conceptual framework

We now motivate the empirical work to follow by laying out an intuitive conceptual framework to match the setting we analyze. Our data come from a two-year full-time MBA program. The vast majority of students have a work history from before their time in the MBA program, do an internship in the summer between the two years of the program, and take a full-time job upon graduation. Internships give summer employers an opportunity to learn about the students before making a commitment for full-time employment.

Consider a potential hire whose productivity at a firm is increasing in each of three attributes. First, the person will be more productive if his general ability, which we will measure through grades, is higher. Second, the person will be more productive if his skills and interests are a good match for the industry in which the firm operates. Finally, there is an idiosyncratic firm-worker match component driven, for example, by how well the person fits with the other workers of the firm or with the firm's strategies. Employers can learn important things along all these dimensions during an internship. However, given that firms already have a significant amount of information about the person's academic success, which is our proxy for general ability, internships are especially likely to be informative about industry and idiosyncratic match quality. Learning along both these dimensions during the summer internship is certainly valuable to firms. However, we only have the ability to empirically study learning about industry fit, and hence we focus our analysis on this dimension.

Specifically, our data allow us to quantify the uncertainty regarding the fit between a potential employee and a firm's industry. We observe the pre-MBA jobs of the students in our sample, and hence we can measure the degree of experience that a job candidate has with the industry of the firm to which they are applying. The uncertainty about the candidates' industry fit can be low, in the case of people who have worked in the specific, narrowly-defined industry of the firm. For example, this would be the case of a student previously employed by an investment bank who applies for a job with another investment bank recruiting on campus. The uncertainty could be high in the case of candidates who have not worked in organizations that, broadly speaking, belong to the same industry as that of the firm they are applying to. This would be the case of somebody whose entire work experience is in consulting, but is now applying to a job in investment banking. Finally, the uncertainty

regarding industry fit could be moderate, when the candidate has previously worked in the same broadly-defined industry. For example, this would happen when a candidate previously employed by a commercial bank now applies to an investment banking position. In other words, we are able to classify each applicant to a particular job as being characterized by either low, medium or high uncertainty regarding their fit with the industry of the firm posting that job.

Our predictions regarding the effect of general ability on a student's job market prospects are straight-forward: we expect students with better grades to be more attractive in the job market. This should be true at both the summer internship and permanent hiring stages. Hence we expect better academic performance to have a positive effect on the probability of an interested student getting a job offer from a given firm.

Our predictions about the role of uncertainty in firms' hiring decisions follow the predictions of the literature on corporate investment, and our interpretation of the empirical results we document depends on several assumptions about this labor market. Specifically, we assume that having pre-MBA experience in the industry of a hiring firm indicates that the job applicant is likely to be a good fit for that industry. We also assume it is detrimental for a firm to hire a person who is a poor industry fit because the employee will be unproductive and firing and replacing the person will be costly. Moreover, the cost of hiring a bad fit is likely lower for summer interns than for permanent hires because the firm can simply choose not to continue the employment relationship at the end of the summer. Perhaps most controversially, we assume that firms offer the same wage to all people to whom they offer jobs. This is a strong assumption in that it precludes the labor market clearing through wage competition. As we show below, we can justify this in our context, as employers generally offer the same wage to all new MBA hires, and post these wages prior to observing the candidate pool.

Under these assumptions, consider a firm deciding to whom it should make offers. At either the summer internship or full-time hiring stage, the firm will always prefer higher general ability candidates and will prefer industry stayers (i.e., low uncertainty applicants) to industry switchers (i.e., higher uncertainty ones). We expect firms to be less concerned about the uncertainty in the candidate's industry fit in situations when firing or replacing a revealed poor match is easier, and when firms face the risk that waiting before making offers may lead them to face a worse pool of available candidates. Hence, we expect to find that firms will take more risks in summer hiring. That is, the lack of industry experience will be less of a factor for summer hiring than for full-time hiring. Moreover, firms with higher firing or replacement costs will value industry experience relatively highly. Since firms do not own employees' human capital, we expect that the negative effect of uncertainty on hiring is not reduced for candidates with high levels of general ability, or redeployability. Finally, we expect that when firms face many competitors, they should be more inclined to hire riskier workers, rather than wait for the resolution of uncertainty but likely face a pool of candidates of lower quality during later stages of recruiting.

Our empirical analysis tests these predictions about the role of uncertainty regarding job applicants' industry fit on the decisions of firms to hire.

# 3 Data

We use a novel dataset describing detailed aspects of the recruiting process conducted by a large number of globally-known firms at a top business school in the U.S. The data span three MBA cohorts during 2007-2009, encompassing 1,482 job applicants and 383 firms, covering both internship and full-time recruiting. The data include details regarding the firms' identity and industry, job openings posted, as well as the candidates' personal and work background, MBA coursework completed, applications sent during both recruiting stages, and offers received. Importantly, we also know the grade point average (GPA) of these individuals while in business school, which provide us with a proxy for their general ability.<sup>7</sup> Table 1 provides basic summary statistics for these job candidates and firms.

We describe firms using various measures of industry, size and prestige. We use a coarse breakdown of industry, putting firms into one of six categories – consulting, finance, general corporations, technology, government/non-profit and other services (mainly law firms), as well as a fine classification scheme, based on the 60-industry breakdown used by the business school providing the data. We measure firm size based on annual revenues or the number of employees. These figures are collected from Compustat in the case of publicly-traded firms, and from databases compiled by Hoovers, Manta.com, and Vault.com in the case of private firms. We classify a firm as prestigious if it is listed in the *Fortune MBA 100* annual rankings

<sup>&</sup>lt;sup>7</sup>See Kuhnen (2011) for more details regarding the dataset.

during 2007-2009.<sup>8</sup> Fortune constructs this list by asking MBA students at various business schools where they would most like to work. Companies that are included on this list are labeled as "Top 100 MBA Employers".

The recruiting process at the business school providing the data for this study is well structured. It unfolds in a series of steps. 1) The recruiting process begins during the firstyear of the two-year MBA program when students submit resumes (at no cost) to companies that will offer on-campus recruiting for summer internships, indicating they would like the company to interview them. 2) Employers select some of these students, known as the "closed" interviewing list. 3) Then an "open" or "bidding" phase takes place. Students bid points from their annual endowment of 800 to obtain an interview slot. Given the scarcity of bid points, getting an open interview is costly. 4) The firm interviews those chosen on the closed list and those who bid enough points to get on the open list, and after these interviews, the firm makes offers to some students. 5) Each student then accepts or rejects the offer. 6) At some point after the summer internship, the firm may make the student an offer to return to a full-time position upon graduation.

Steps 1-5 repeat for the second-year students applying for full-time post-MBA positions. Those who participate in the full-time recruiting stage include most students who did not get an offer to return to their summer employer (at least not as of the start of the on-campus recruiting season) and those who got an offer but want to continue to explore alternatives.

The data we have on this process includes which students applied to which openings through both the open and closed systems, how many points each student bid when applying for an open interview, whether or not the person got an offer from each job to which they applied, which offer the student accepted, and whether each summer internship led to a full-time offer. Unfortunately, we do not see data on intermediate steps such as whether a student was selected for a closed interview or how many rounds of interviews a student completed.

On-campus recruiting for summer internships occurs from January to March of the first year in the program. On-campus recruiting for full-time positions begins near the start of the second year of the MBA program, in October. For the students in the cohorts studied here we observe 2286 internship offers, 68% of which are obtained through the on-campus internship recruiting system during the students' first year in the MBA program, 1% are summer

<sup>&</sup>lt;sup>8</sup>The rankings for 2007-2009 are available at: http://money.cnn.com/magazines/fortune/mba100/2007.

positions with their pre-MBA employer, and 31% are obtained through other, off-campus channels. Also, we observe 1676 full-time job offers. Among these, 34% are the result of a successful summer internship, 35% are obtained through the on-campus full-time recruiting stage in the students' second year of the MBA program, 9% are offers from their pre-MBA employer, and 22% come through other, off-campus channels. Our analysis is focused on the on-campus hiring activity, because for firms that post either internship or full-time positions using the on-campus recruiting system, we know the complete set of applications received for each position, as well as which applications resulted in offers. The resulting sample consists of 30783 applications, of which 21683 are for internships and come from 1249 unique students and 9100 are for full-time positions and come from 968 unique students. 100% of the students in the three cohorts studied here used the on-campus recruiting process, either for internships or full-time jobs.

# 4 Key features of the empirical setting

#### 4.1 Wages are set prior to hiring

The first key feature in the data is that firms offer a single wage for any given position. This implies that wages offered to candidates do not depend on individual characteristics such as general ability or industry experience. An institutional detail driving this feature is that employers that recruit on campus are required to post details such as the job title, location, and salary at the very beginning of the recruiting season, before seeing any candidates. As shown in the regression model in Table 2, the data confirms that starting salaries for full-time positions, which characterize the first year of employment after graduate school, are specific to the position available and do not depend on characteristics of the person who receives the employment offer.<sup>9</sup> Specifically, controlling for class, industry, job location and company-job title fixed effects, we find no evidence that the GPA, quality of undergraduate institution attended, industry experience, age, gender, or international student status of the person receiving the full-time offer are related to the offered wage (either in logs or levels). Furthermore, in the data only 10.8% of starting full-time wages are renegotiated, and the

<sup>&</sup>lt;sup>9</sup>We only have data concerning starting salaries. It is likely that after working for a company for a while, an employee will be compensated based on proven performance. The flexibility to lower wages post-hiring may lower adjustment costs for firms and therefore may ease the hiring of risky workers.

corresponding figure for internships is 1.72%. As a result, it is unlikely that wages are used in this setting as a means for selecting, screening, or bargaining with candidates with specific characteristics (e.g., a high or a low level of uncertainty regarding their productivity). This feature of the setting eases the interpretation of our empirical results concerning firms' hiring decisions and their dependence on the uncertainty regarding candidates' industry fit.

### 4.2 Hiring firms face uncertainty

The second key data feature for our analysis is that many applicants have unknown industry fit, creating uncertainty regarding their future productivity. We observe that among all applications sent for jobs, the fraction that come from individuals who have not worked in the narrowly-defined (i.e., using the 60-category classification scheme created by the school) industry of the hiring firm is 89%. For full-time jobs, the corresponding fraction is 86%. This illustrates the fact that for the majority of potential candidates, firms face uncertainty regarding industry-specific fit.

#### 4.3 Uncertainty is reduced through probationary employment

The final key feature is that firms make significant use of the probationary employment channel, i.e., internships, which offers them the ability to learn about the candidates' future productivity at low cost. The vast majority (94%) of students work in a probationary position during the summer between the first and second year of the MBA program, and 44% of candidates who receive probationary employment convert that into full-time job offers. In 68% of these cases, the offer is accepted.

Internships are used, at least in part, to learn about industry-fit uncertainty, because we see that interns who are industry switchers have a 19% lower chance of converting the summer job into a full-time offer, relative to industry stayers. Furthermore, these unsuccessful industry switching interns are 38% more likely to apply to a different industry at the full time stage. In other words, internships reveal those with poor industry fit, and thus are channel for reducing uncertainty regarding employees' productivity.

# 5 Results

#### 5.1 Uncertainty hinders hiring

We find that uncertainty hinders hiring. Figure 1 shows that the success rate of job applications decreases monotonically with the level of uncertainty regarding the industry fit of the candidates. The fraction of applications for internships and full-time jobs that result in offers is 7.77% among low uncertainty candidates, 5.65% among medium uncertainty candidates, and 4.39% among high uncertainty candidates. These sample frequencies are different from each other at p < 0.001, indicating that firms' hiring decisions may differ across applicant types in a systematic way. Specifically, Figure 1 suggests that employers prefer to make offer to applicants characterized by less uncertainty regarding their productivity, namely, those individuals with more experience in the particular industry of the hiring firm.

A natural measure of the firms' preference towards certainty can be obtained by comparing the odds that applications result in offers across various types of candidates, where odds are defined in the usual way as the probability of success (i.e., offer) divided by the probability of failure (i.e., no offer). Figure 2 shows that in our sample the odds of application success are 8.42%, 5.99%, and 4.59% for applications coming from low, medium and high uncertainty candidates, respectively. Comparing these odds of success across candidate subsamples, we observe that firms' interest in making offers is 1.83 times stronger among low uncertainty candidates relative to high uncertainty ones, and 1.30 times stronger among medium uncertainty candidates versus high uncertainty ones. The preference for low uncertainty applicants is 1.71 times stronger than for the other two categories (i.e., medium and high uncertainty) combined. These ratios of odds of success in getting offers are summarized in Figure 3. An odds ratio equal to 1 would indicate that firms' hiring decisions do not differ across different types of job candidates. However, Wald chi-square tests show that all these odds ratios are significantly different from 1 at p < 0.001, implying that firms prefer less uncertainty to more when they decide to whom jobs should be offered.

While these univariate results suggest that uncertainty hinders hiring decisions, other interpretations are possible and must be investigated. For example, people with less experience in the industry of the firm to which they apply, whom we have so far referred to as higher uncertainty candidates, may have lower general ability or other characteristics that make them less desirable to employers. It is also possible that there are more industry switching (i.e., higher uncertainty) candidates in particular cohorts graduating at times when firms do not hire as much, for example during recession years. Moreover, industry switching candidates may tend to apply to industries with fewer jobs available, or, within an industry, to firms with a lower capacity to hire, or to those faced with a higher number of applicants.

We account for these potential confounds in the econometric models in Table 3. There, we estimate three models predicting the likelihood that a job application results in an offer: a linear probability model, a logistic regression showing odds ratios effects, and a GLM model indicating risk ratios effects, with the goal of identifying the effect of the candidates' uncertainty about industry fit on their likelihood of success. As control variables, we include the candidates' GPA, which is our proxy for their general ability, as well as indicator variables for gender and international student status (the latter may influence hiring decisions due to work-visa concerns). We also include cohort fixed effects, as well industry fixed effects. Moreover, we control for the number of interview slots available to applicants for each specific job opening, as a way to account for the firms' capacity to hire. Finally, to account for the possibility that different organizations may face different numbers of applicants, we control for firm size (as measured by sales) and prestige, as well as for the number of competing companies in the same industry that are recruiting concurrently.

As shown by the results in Table 3, even after accounting for these confounding factors in hiring decisions, we continue to observe a very strong negative effect of industry fit uncertainty on the likelihood that an application will result in the firm making an offer. Using the logistic regression specification, which is the easiest to interpret, we find that low uncertainty and medium uncertainty candidates have odds of receiving an offer that are 1.90 times and 1.24 times higher, respectively, as those candidates characterized by high uncertainty about industry fit. These estimates are very close to the univariate results shown in Figure 3, and illustrate yet again that firms prefer certainty when they make hiring decisions. These effects are significant at p < 0.01 and are common across all three empirical specifications in the table.

The control variables included in the model in Table 3 have the expected effects. Specifically, the odds of application success are higher for candidates with higher GPA during business school, those who are not international students, women, those applying to larger or to less prestigious firms, as well as to job openings with more interview slots. Applications are also significantly more likely to result in offers at the internship stage compared to the full-time recruiting stage. Specifically, the odds of an application resulting in an offer are 1.38 times higher for internships than for full-time jobs (p < 0.01).

The results in Table 3 indicate that, controlling for other firm and applicant characteristics that may be important for hiring decisions, higher uncertainty regarding the applicants' industry fit lessens the chance that firms will hire them. In other words, uncertainty about productivity hinders corporate investment in people, similar to the effect previously documented in the case of investment in physical assets. We now turn to analyzing whether differences in the adjustment costs or competition faced by firms impact the effect of uncertainty on hiring in ways that also parallel the effects documented in the context of physical investments.

### 5.2 Adjustment costs magnify the effect of uncertainty on hiring

#### 5.2.1 Firing costs

To understand whether uncertainty is more detrimental to hiring when firms face higher firing costs we analyze whether the lack of information about a candidate's industry fit reduces the odds of success of their application more at the full-time recruiting stage, when the costs of dissolving a poor match are high, than at the internship recruiting stage, when these costs are relatively small.

The logistic regression in Table 4 presents evidence consistent with this hypothesis. The goal of the econometric model is to identify the differences in the odds that an application results in a job offer across different levels of uncertainty about industry fit, and across the two recruiting stages. The analysis includes the same set of firm and job applicant controls as used in Table 3. The reference category refers to applications coming from individuals characterized by medium or high uncertainty about industry fit. Our prior results suggest that this category of applications should have lower odds of success compared to low uncertainty candidates, and the results in the table confirm that is indeed the case. At the internship stage, the odds of success of a low uncertainty applicant are 1.66 times as high as those of other candidates (p < 0.01), while at the full-time recruiting stage, the other, more uncertain, candidates (p < 0.01). These two effects, which are also shown for ease of illustration in Figure 4, are significantly different from each other, as well as significantly

different from 1 (i.e., the indifference threshold), at p < 0.05. Therefore, the preference of firms to hire people characterized by low uncertainty about industry fit is particularly pronounced at the full-time recruiting stage, when arguably the costs of firing and replacing a poor match are much higher than at the internship stage.

Note that the estimation method in Table 4 allows us to avert two potential confounding effects. First, perhaps there are more industry switchers (i.e., less experienced and thus higher uncertainty candidates) in the applicant pool at the internship stage relative to the full-time stage, so even if firms have equally strong reservations about hiring more uncertain candidates at the two stages, they would mechanically end up making more offers to such applicants at the internship stage. Thankfully, the logistic models in Table 4 compare at each recruiting stage the odds of application success for the subset of low uncertainty candidates to the odds of success in the subset of more uncertain candidates, and this comparison does not dependent on the difference in the prevalence of low uncertainty applicants between the two recruiting stages. Seconds, perhaps the pool of industry switchers (i.e., higher uncertainty candidates) at the internship stage is better somehow – for example, they may higher general ability – than the pool of switchers still looking for a job at the full-time stage. This should lead to firms being more likely to make offers to higher uncertainty people at the internship stage compared to the full-time stage. However, this can not drive the wedge in the firms' preference for low uncertainty people between these two recruiting stages that we document in Table 4, since there we control for candidate characteristics, including their general ability as measured by their GPA.

Overall, these results therefore suggest that there exists a strengthening in firms' preference to hire workers with less uncertain industry fit from the probationary to the full-time recruiting stage, consistent with the idea that at the full-time stage it is more costly to fire an employee who has been revealed to be a poor match.

#### 5.2.2 Replacement costs

We now turn to examining whether firms that face lower costs of hiring a replacement for a revealed poor match will be less concerned about candidates' uncertainty regarding industry fit, and hence, more likely to hire riskier workers. Two categories of firms are likely to face relatively low replacement costs for poor matches: prestigious and large organizations. First, firms that are widely regarded as prestigious places to work are likely to receive numerous applications through many recruiting channels, and hence can find suitable candidates with ease. Second, large firms have dedicated human resources departments and can tap into numerous recruiting venues (including internal staff, see Tate and Yang (2011)) to find new candidates for a particular position. Hence we expect that the firms that will be the least concerned about candidate uncertainty will be the prestigious and large ones.

In the logistic regression Table 5 we estimate the effect of uncertainty on hiring decisions as a function of firm prestige. A firm is labeled as prestigious if it was included in the *Fortune MBA 100* annual rankings during 2007-2009. The analysis includes the same set of firm and job applicant controls as used in Table 3. We find that the preference of firms for low uncertainty candidates is stronger for non-prestigious firms compared to prestigious ones, as predicted. Specifically, low uncertainty candidates have odds of getting an offer than are 2.58 times higher than those of riskier candidates when applying for positions at non-prestigious firms, but only 1.57 times higher when applying for positions at prestigious firms. These odds ratio estimates are significantly different at p < 0.01.

The discrepancy in the preference for certainty between these two types of firms is particulary large at the full-time recruiting stage. At that stage, low uncertainty candidates have 3.57 times higher odds of getting offers, relative to the other candidates, when applying to non-prestigious firms, whereas for prestigious ones, the corresponding increase in odds is only 1.74 times. These effects, also summarized in Figure 5, are significantly different at p < 0.01. This suggests that when firms face both high firing costs, as well as high replacement costs, they are particularly reluctant to make offers to candidates characterized by higher uncertainty about industry fit.

Turning to our other source of variation in replacement costs, in the logistic regression in Table 6 we estimate the effect of uncertainty on hiring decisions as a function of firm size, measured by sales. Conducting the same analysis using the number of employees as our measure of firm size yields very similar results in terms of both magnitude and significance levels, so we omit them here for brevity. The analysis includes the same set of firm and job applicant controls as used in Table 3. The results support the idea that small firms (i.e., with below-median sales) are more inclined to hire low uncertainty applicants than large firms (i.e., with above-median sales), in general as well as at each of the two recruiting stages. For example, across both internship and full-time recruiting, the odds of success of low uncertainty candidates are 2.19 times higher than those of riskier candidates in the case of small firms, but only 1.69 times higher in the case of large firms. This difference, however, is not statistically significant at conventional levels.

The estimates in Table 6, also summarized in Figure 6, show an interesting interaction of the effects of replacement costs as indicated by firm size with those of firing costs as indicated by the recruiting stage. The biggest difference in firms' preference for certainty can be seen when comparing the relative odds of success of low uncertainty candidates across two scenarios: when applying for full-time jobs at small firms, and when applying for internships at large firms (odds ratio estimates of 2.71 vs. 1.55, significantly different at p < 0.05). In the first scenario, the recruiting firms face a high firing cost, as well as a high replacement cost. In the second scenario, recruiting firms can easily fire a revealed bad match and also face lower costs of finding a suitable replacement for a revealed poor match. Hence, high firing and high replacement costs appear to induce firms to prefer certainty more in the first scenario relative to the second.

#### 5.2.3 Redeployability

As a final dimension of adjustment costs, we now examine asset redeployability. The literature on investments in physical assets has shown that firms are not as concerned about uncertainty regarding these assets' future productivity if they are characterized by higher redeployability. For example, this happens if firms can sell the assets at high prices later on and recover their initial investments, or if they can use these assets for a different productive endeavor, in case the uncertainty is resolved in an unfavorable manner. However, in the case of hiring workers, whose human capital is not owned or sellable by firms, a higher degree of redeployability, or general ability, should not have a very strong influence on the effect of uncertainty on hiring decisions.

Indeed, this is what we observe in the data, as shown by the results in Table 7. We measure general ability using the person's grades while in the MBA program. We characterize each student as having either a high or a low GPA, depending on whether their GPA is above or below the median. The results show that the odds of an application resulting in an offer for low uncertainty candidates are 1.81 times as high as for the other applicants in the subset of low GPA students, and 1.83 times as high in the subset of high GPA students. Hence, as predicted, in general the strength of the preference that firms have towards low uncertainty workers is similar across candidates with high or low general ability. The estimates in Table

7 do suggest that at the full-time recruiting stage firms' preference for low uncertainty may be stronger among the low GPA candidates relative to the high GPA ones, but the two odds ratios estimates (3.27 vs. 1.96) for these subsamples are only weakly statistically different (p < 0.09). These effects regarding firms' preference towards certainty as a function of the candidates' general ability are summarized in Figure 7.

Overall, these results suggest that adjustment costs – in particular, firing and replacement costs, and to a much lesser extent, redeployment costs – strengthen the preference of hiring firms towards less risky candidates. These effects parallel those concerning the interaction between uncertainty and adjustment costs in the context of physical investments.

### 5.3 Competition diminishes the effect of uncertainty on hiring

The investments literature has shown that firms faced with more competition are less concerned by project uncertainty because waiting for its resolution may lead to more limited opportunities later on. In our setting this argument implies that we should observe a lower impact of candidate uncertainty on firms' decisions to make offers for those firms that have more competitors recruiting at the same time from the same pool of students. We find evidence consistent with this hypothesis, as illustrated by the results in Table 8. There, we estimate the effect of uncertainty on the odds that applications result in offers separately for firms that face below or above median competition, as measured by the number of firms in the same industry that are concurrently recruiting in the same pool of MBA students. For the typical, narrowly defined industry in the sample, the median number of firms recruiting on campus at any given stage (internship or full-time) is 10. Hence, for example, if there are 10 or more firms from the investment banking industry recruiting on campus for full-time positions in 2007, we label each of these organizations at this particular point in time as facing high competition – or, for sake of clarity, facing many competing firms.

The results in Table 8 show that the preference for certainty is particularly strong among recruiters that face few competitors. For these firms, low uncertainty applicants have 2.49 times higher odds of getting offers compared to the riskier applicants. For firms faced with many competitors, the odds of success for low uncertainty applicants are only 1.63 times higher than for the rest. These odds ratios are significantly different (p < 0.05). The estimates in Table 8 also show an interesting interaction of the effects of competition with those of firing costs. Specifically, the biggest difference in firms' preference for certainty can be seen when comparing the relative odds of success of low uncertainty candidates across two scenarios: when applying for full-time jobs to firms that face few competitors, and when applying for internships at firms that face many competitors (odds ratio estimates of 2.90 vs. 1.60, significantly different at p < 0.05). In the first scenarios, the recruiting firms face a high firing cost, and also, can afford to be selective, since applicants do not have much choice. In the second scenario, recruiting firms can easily fire a revealed bad match and also do not have the luxury of delaying hiring, since applicants have many choices of employers in that same industry that are present on campus at the same time. Hence both competition effects and firing costs effects lead firms to prefer certainty more in the first scenario relative to the second.

These results, also summarized in Figure 8, indicate that the concerns that firms have regarding employee uncertainty indeed diminish with the intensity of competition for talent, in a similar way as found in the context of physical investments.<sup>10</sup>

# 6 Conclusion

We conduct an empirical study of the role of uncertainty in corporate hiring decisions. We find that firms are less inclined to make job offers to candidates characterized by higher uncertainty regarding their industry fit. The preference of firms for certainty when hiring is magnified when they are more likely to face higher firing and replacement costs, and when they face less competition for talent. Our analysis is based on a unique dataset covering MBA recruiting activity at a top U.S. business school.

We should note the data have limitations that lead to caveats about the internal and external validity of our results. First, even though the career office at the school that provided the data works hard to encourage students to report all of their offers, it is possible that students do so with some error. Second, a substantial amount of the job search by students at this school is done through channels other than on-campus recruiting. In these cases, we do not have any information about firms' preferences because we do not observe who applies

<sup>&</sup>lt;sup>10</sup>A necessary condition for competition to speed up hiring and lessen the delaying effect of uncertainty is that firms that wait longer before making offers will be faced with a lower quality pool of potential workers. We observe this effect in our sample, as better candidates leave the available pool sooner. For example, when examining how the applicant pool changes from the internship stage to the full time stage, we observe a decrease in average GPA of a quarter standard deviation, and a 5% decrease in the prevalence of low uncertainty candidates.

to these firms. While we do not think that these issues bias our results substantially (if anything, the measurement error would imply any relationships in the data are likely to be stronger than our analysis suggests), we do not know for sure. Third, the external validity of our analysis is limited by the fact that our data set covers job seekers at one school and the particular firms that choose to conduct recruiting activities there.

While these limitations are important, high-skill labor markets such as the one we study are growing in importance world-wide. Also, there has been limited empirical work analyzing the matching process between firms and workers. Therefore, we believe our analysis makes a useful contribution by showing that considerations similar to those used in the context of physical investments are also significant determinants of corporate hiring decisions.

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Figure 1: Fraction of applications that result in job offers, by the level of uncertainty in candidates' productivity as indicated by their industry experience.



Figure 2: Odds that applications result in job offer (i.e.,  $\frac{Pr(Offer)}{Pr(NoOffer)}$ ), by the level of uncertainty in candidates' productivity as indicated by their industry experience.



Figure 3: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for different types of candidates: low vs. high uncertainty candidates, medium vs. high uncertainty candidates, and low vs. either high or medium uncertainty candidates. All odds ratios are significantly different than 1 at p < 0.01. An odds ratio equal to 1 would indicate that firms' hiring decisions do not differ across different types of job candidates.



Figure 4: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for low vs. either high or medium uncertainty candidates, at the internship and the full-time recruiting stages. The two odds ratios are significantly different from 1 (p < 0.01) and significantly different from each other (p < 0.05).



Figure 5: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for low vs. either high or medium uncertainty candidates, by firm prestige and recruiting stage. All odds ratios in the figure are significantly different from 1 (p < 0.01). The estimates for non-prestigious (2.58) and prestigious firms (1.57) are significantly different from each other (p < 0.01). The difference in hiring preferences between the two types of firms, as measured by the relative odds of success of low uncertainty candidates, is particularly large at the full-time recruiting stage (3.57 vs. 1.74 odds ratio, significantly different at p < 0.02).



Figure 6: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for low vs. either high or medium uncertainty candidates, by firm size (as measured by sales) and recruiting stage. All odds ratios in the figure are significantly different from 1 (p < 0.01). The estimates for small firms at the full-time recruiting stage (2.71) and large firms at the internship recruiting stage (1.55) are significantly different at p < 0.05.



Figure 7: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for low vs. either high or medium uncertainty candidates, by candidates general ability (as measured by their GPA in business school) and recruiting stage. All odds ratios in the figure are significantly different from 1 (p < 0.01). At the full-time recruiting stage, the estimates for low GPA applicants (3.27) and high GPA candidates (1.96) are different at p < 0.09.



Figure 8: Firms' preference for certainty, as measured by the ratio of the odds of application success (i.e., resulting in offer) for low vs. either high or medium uncertainty candidates, by the number of competing firms in the same industry recruiting at the same time and by recruiting stage. All odds ratios in the figure are significantly different from 1 (p < 0.01). The estimates for firms faced with few competitors (2.49) and those faced with many competitors (1.63) are significantly different from each other (p < 0.01). The estimates for firms with few competitors at the full-time recruiting stage (2.90) and for those with many competitors at the internship recruiting stage (1.60) are significantly different at p < 0.05.

Panel A: Job candidates $(N = 1482)$					
Male	65.80%				
International student	39.13%				
Attended Top 100 college	48.33%				
GPA	Mean: 3.45; St. Dev.: 0.28; Median:3.46				
Age (years)	Mean: 30.11; St. Dev.: 2.19; Median: 30.00				

Table 1: Summary statistics for job candidates and firms.

Panel	l B: Firms $(N = 383)$		
Industry	General Coporations: 33.94%		
	Finance: $29.50\%$		
	Technology: $17.23\%$		
	Consulting: $15.93\%$		
	Other services: $2.09\%$		
	Government/Non-Profit: $1.31\%$		
On Fortune MBA 100 list	24.28%		
Publicly traded	58.49%		
Annual sales (\$ billions)	Mean: 22.56; St. Dev.: 43.52; Median: 6.03.		
Employees (thousands) Mean: 54.63; St. Dev.: 135.20; Median: 15.40			
Posted jobs located in the U.S.	98.10%		

Dependent variable	$Wage_i$	$Ln(Wage)_i$
$GPA_i^{MBA}$	-1011.57	-0.01
	(-1.01)	(-1.04)
$Top100Undergrad_i$	332.39	0.00
	(0.73)	(0.53)
Low $uncertainty_i$	-201.90	-0.01
	(-0.38)	(-0.92)
$InternationalStudent_i$	-293.09	-0.00
	(-0.54)	(-0.40)
$Male_i$	522.53	0.01
	(1.03)	(1.02)
$Age_i$	-30.89	-0.00
	(-0.24)	(-0.40)
Constant	93878.65	11.45
	$(9.28)^{***}$	$(98.05)^{***}$
Class FEs	Yes	Yes
Industry FEs	Yes	Yes
Job Source FEs	Yes	Yes
Job Location FEs	Yes	Yes
Company-Job title FEs	Yes	Yes
$R^2$	0.48	0.40
Observations	1676	1676

Table 2: OLS wage regression. Keeping the company and job characteristics fixed, salaries for full-time job offers do not depend on the ability of the person receiving the offer.

Table 3: The effect of uncertainty regarding job applicants' industry fit on the firms' decision to make offers. The dependent variable across the three models estimated in the table is an indicator equal to 1 for each application that resulted in an offer. The three panels report the results of a linear probability model, a logistic regression, and a GLM model. Candidate i to job j is characterized as having low, medium or high uncertainty regarding industry fit if they have worked in the same narrowly defined industry as that of the firm offering job j, if they have worked in the same broadly (but not narrowly) defined industry as that of the firm offering job j, and, respectively, if they have not worked in the broadly defined industry to which the firm belongs. For example, candidates applying to a job j in investment banking have high uncertainty regarding industry fit if they never worked in any finance-related industry before; if they previously worked in commercial banking, for example, they would have a medium level of uncertainty regarding industry fit; whereas candidates who worked in investment banking before have a low level of uncertainty regarding industry fit for job j. The reference (thus omitted) category in all three models is *High uncertainty<sub>ij</sub>*. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Dependent	Indicator equal to 1 if candidate $i$ 's					
variable	application to job $j$ resulted in an offer					
	Linear Logistic regression GLM mode					
	probability model	Odds ratios effects	Risk ratios effects			
Low $uncertainty_{ij}$	1.03	1.90	1.81			
	$(6.95)^{***}$	$(8.32)^{***}$	$(8.77)^{***}$			
Medium $uncertainty_{ij}$	1.01	1.24	1.22			
	$(2.68)^{***}$	$(3.02)^{***}$	$(3.26)^{***}$			
$GPA_i$	1.05	3.19	2.96			
	$(9.93)^{***}$	$(10.23)^{***}$	$(10.99)^{***}$			
$InternationalStudent_i$	0.97	0.53	0.55			
	$(-10.27)^{***}$	$(-9.76)^{***}$	$(-10.09)^{***}$			
$Male_i$	0.98	0.69	0.71			
	$(-5.53)^{***}$	$(-6.24)^{***}$	$(-6.70)^{***}$			
$Interview \ slots_j$	1.00	1.01	1.01			
	$(2.26)^{**}$	$(2.51)^{**}$	$(3.25)^{***}$			
$Ln(Firm \ sales_j)$	1.00	1.09	1.08			
	$(3.58)^{***}$	$(3.20)^{***}$	$(4.14)^{***}$			
$Prestigious_j$	0.99	0.78	0.80			
	$(-2.63)^{***}$	$(-2.63)^{***}$	$(-3.20)^{***}$			
$Many \ Competitors_j$	1.01	1.08	1.07			
	(1.40)	(0.99)	(1.17)			
Internship stage	1.01	1.38	1.35			
	$(4.11)^{***}$	$(4.09)^{***}$	$(4.81)^{***}$			
Class FEs	Yes	Yes	Yes			
Industry FEs	Yes	Yes	Yes			
$R^2$	0.02	0.05	0.05			
Observations	30783	30783	30783			

Dependent	Indicator equal to 1 if candidate $i$ 's					
variable	application to job $j$ resulted in an offer					
	Internship	Full-time				
	recruiting	recruiting				
	stage	$\operatorname{stage}$				
Low $uncertainty_{ij}$	1.66	2.38				
	$(5.83)^{***}$	$(6.07)^{***}$				
$GPA_i$	3.31	2.88				
	$(9.11)^{***}$	$(4.76)^{***}$				
$InternationalStudent_i$	0.57	0.44				
	$(-7.77)^{***}$	$(-6.31)^{***}$				
$Male_i$	0.70	0.63				
	$(-5.13)^{***}$	$(-3.78)^{***}$				
Interview $slots_j$	1.01	0.99				
	$(3.14)^{***}$	$(-1.65)^*$				
$Ln(Firm \ sales_j)$	1.08	1.11				
	$(2.37)^{**}$	$(2.40)^{**}$				
$Prestigious_j$	0.78	0.81				
	$(-2.28)^{**}$	(-1.26)				
$Many \ Competitors_j$	1.17	0.92				
	$(1.87)^*$	(-0.43)				
Class FEs	Yes	Yes				
Industry FEs	Yes	Yes				
$R^2$	0.04	0.07				
Observations	21683	9100				

Table 4: The effect of uncertainty on hiring decisions for each of the two recruiting stages: internship and full-time hiring. The dependent variable is an indicator equal to 1 for each application of a candidate i to job j that resulted in an offer. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Table 5: The effect of uncertainty on hiring decisions, as a function of firm prestige. The dependent variable is an indicator equal to 1 for each application of a candidate i to job j that resulted in an offer. A firm is labeled as prestigious if it was included in the *Fortune*  $MBA \ 100$  annual rankings during 2007-2009. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Dependent	Indicator equal to 1 if candidate $i$ 's						
variable	application to job $j$ resulted in an offer						
	Non-		Non-	Non-			
	Prestigious	Prestigious	Prestigious	Prestigious	Prestigious	Prestigious	
	Firms	Firms	Firms	Firms	Firms	Firms	
			Internship	Full-time	Internship	Full-time	
			stage	stage	$\operatorname{stage}$	stage	
Low $uncertainty_{ij}$	2.58	1.57	2.16	3.57	1.54	1.74	
	$(7.18)^{***}$	$(5.01)^{***}$	$(4.72)^{***}$	$(5.87)^{***}$	$(4.19)^{***}$	$(3.01)^{***}$	
$GPA_i$	2.95	3.31	3.43	2.14	3.28	3.62	
	$(5.70)^{***}$	$(8.51)^{***}$	$(5.16)^{***}$	$(2.44)^{**}$	$(7.54)^{***}$	$(4.16)^{***}$	
$InterntnlStudent_i$	0.50	0.55	0.63	0.29	0.53	0.59	
	$(-5.83)^{***}$	$(-7.91)^{***}$	$(-3.37)^{***}$	$(-5.57)^{***}$	$(-7.21)^{***}$	$(-3.29)^{***}$	
$Male_i$	0.71	0.68	0.75	0.66	0.68	0.60	
	$(-3.27)^{***}$	$(-5.40)^{***}$	$(-2.28)^{**}$	$(-2.19)^{**}$	$(-4.64)^{***}$	$(-3.20)^{***}$	
Interview $slots_j$	1.01	1.01	1.02	0.98	1.01	1.00	
	(1.33)	$(2.02)^{**}$	$(2.00)^{**}$	(-0.93)	$(2.27)^{**}$	(-0.61)	
$Ln(Firm \ sales_j)$	1.06	1.06	1.07	1.08	1.02	1.24	
	$(1.76)^*$	(1.22)	(1.46)	(1.50)	(0.37)	$(2.97)^{***}$	
$ManyCompetitors_j$	0.94	1.12	1.00	1.04	1.23	0.77	
	(-0.43)	(1.21)	(0.02)	(0.12)	$(2.02)^{**}$	(-1.14)	
Internship stage	1.25	1.41					
	$(1.75)^*$	$(3.41)^{***}$					
Class FEs	Yes	Yes	Yes	Yes	Yes	Yes	
Industry FEs	Yes	Yes	Yes	Yes	Yes	Yes	
$R^2$	0.06	0.04	0.04	0.11	0.04	0.06	
Observations	10608	20175	6682	3849	14949	5174	

Table 6: The effect of uncertainty on hiring decisions, as a function of firm size, as measured by sales (small vs. large firms, depending on whether their sales are below or above median). The dependent variable is an indicator equal to 1 for each application of a candidate i to job j that resulted in an offer. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Dependent	Indicator equal to 1 if candidate $i$ 's						
variable	application to job $j$ resulted in an offer						
	Small Large Small Small Large Large						
	Firms	firms	firms	firms	firms	firms	
			Internship	Full-time	Internship	Full-time	
			stage	stage	$\operatorname{stage}$	stage	
Low $uncertainty_{ij}$	2.19	1.69	2.02	2.71	1.55	2.28	
	$(5.56)^{***}$	$(5.67)^{***}$	$(4.14)^{***}$	$(4.59)^{***}$	$(4.13)^{***}$	$(4.26)^{***}$	
$GPA_i$	3.52	3.04	3.68	3.25	3.17	2.76	
	$(5.35)^{***}$	$(8.63)^{***}$	$(4.46)^{***}$	$(2.98)^{***}$	$(7.83)^{***}$	$(3.75)^{***}$	
$InternationalStudent_i$	0.54	0.53	0.61	0.41	0.55	0.46	
	$(-4.90)^{***}$	$(-8.43)^{***}$	$(-3.46)^{***}$	$(-3.82)^{***}$	$(-7.04)^{***}$	$(-5.00)^{***}$	
$Male_i$	0.63	0.71	0.66	0.60	0.72	0.64	
	$(-3.61)^{***}$	$(-4.99)^{***}$	$(-2.70)^{***}$	$(-2.38)^{**}$	$(-4.27)^{***}$	$(-2.99)^{***}$	
Interview $slots_j$	1.01	1.01	1.01	0.99	1.01	1.00	
v	(1.16)	$(3.35)^{***}$	$(1.69)^*$	(-0.94)	$(3.64)^{***}$	(-0.29)	
$Prestigious_i$	1.01	0.75	1.11	0.91	0.69	0.90	
·	(0.06)	$(-3.17)^{***}$	(0.53)	(-0.19)	$(-3.49)^{***}$	(-0.57)	
$Many \ Competitors_i$	0.95	1.11	0.95	1.17	1.22	0.79	
U U	(-0.28)	(1.30)	(-0.25)	(0.43)	$(2.25)^{**}$	(-1.10)	
Internship stage	1.39	1.32					
	$(2.09)^{**}$	$(3.20)^{***}$					
Class FEs	Yes	Yes	Yes	Yes	Yes	Yes	
Industry FEs	Yes	Yes	Yes	Yes	Yes	Yes	
$R^2$	0.06	0.04	0.04	0.10	0.03	0.06	
Observations	10266	20517	6665	3525	15018	5499	

Table 7: The effect of uncertainty on hiring decisions, as a function of the candidate's general ability measured by their GPA while in business school. The dependent variable is an indicator equal to 1 for each application of a candidate i to job j that resulted in an offer. *High GPA* and *Low GPA* are indicators for whether a candidate's GPA is above or below median. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Dependent	Indicator equal to 1 if candidate $i$ 's						
variable	application to job $j$ resulted in an offer						
	Low High Low Low High Hi						
	GPA	GPA	GPA	GPA	GPA	GPA	
	applicants	applicants	applicants	applicants	applicants	applicants	
			Internship	Full-time	Internship	Full-time	
			stage	stage	stage	stage	
Low $uncertainty_{ij}$	1.81	1.83	1.47	3.27	1.81	1.96	
	$(5.07)^{***}$	$(6.15)^{***}$	$(2.59)^{***}$	$(6.00)^{***}$	$(5.48)^{***}$	$(3.11)^{***}$	
$InternationalStudent_i$	0.44	0.56	0.47	0.36	0.58	0.48	
	$(-7.86)^{***}$	$(-7.24)^{***}$	$(-6.29)^{***}$	$(-4.88)^{***}$	$(-5.99)^{***}$	$(-4.20)^{***}$	
$Male_i$	0.75	0.75	0.79	0.63	0.75	0.73	
	$(-3.28)^{***}$	$(-3.83)^{***}$	$(-2.43)^{**}$	$(-2.43)^{**}$	$(-3.33)^{***}$	$(-1.96)^{**}$	
Interview $slots_j$	1.00	1.01	1.00	0.98	1.01	1.00	
	(-0.01)	$(3.20)^{***}$	(0.62)	$(-2.40)^{**}$	$(3.53)^{***}$	(-0.56)	
$Ln(Firm \ sales_j)$	1.06	1.11	1.05	1.10	1.11	1.11	
	(1.34)	$(3.55)^{***}$	(0.87)	$(1.69)^*$	$(2.99)^{***}$	$(1.89)^*$	
$Prestigious_j$	0.93	0.68	0.97	0.83	0.66	0.80	
	(-0.50)	$(-3.58)^{***}$	(-0.20)	(-0.81)	$(-3.36)^{***}$	(-1.03)	
Many Competitors <sub>j</sub>	1.12	1.06	1.29	0.65	1.08	1.18	
	(1.03)	(0.63)	$(2.05)^{**}$	$(-1.78)^{*}$	(0.74)	(0.64)	
Internship stage	1.36	1.41					
	$(2.89)^{***}$	$(3.57)^{***}$					
Class FEs	Yes	Yes	Yes	Yes	Yes	Yes	
Industry FEs	Yes	Yes	Yes	Yes	Yes	Yes	
$R^2$	0.04	0.04	0.03	0.09	0.03	0.06	
Observations	15358	15425	10448	4850	11228	4175	

Table 8: The effect of uncertainty on hiring decisions, as a function of the degree of competition for talent faced by firms, as measured by the number of competing firms in the same industry that are concurrently recruiting on-campus (few vs. many, depending on whether the number of competitors is below or above the median). The dependent variable is an indicator equal to 1 for each application of a candidate i to job j that resulted in an offer. Standard errors are clustered at the job level and are robust to heteroskedasticity.

Dependent	Indicator equal to 1 if candidate $i$ 's					
variable	application to job $j$ resulted in an offer					
	Few	Many	Few	Few	Many	Many
	competing	competing	competing	competing	competing	competing
	firms	firms	firms	firms	firms	firms
			Internship	Full-time	Internship	Full-time
			stage	stage	stage	stage
Low $uncertainty_{ij}$	2.49	1.63	2.12	2.90	1.60	1.98
	$(7.18)^{***}$	$(5.43)^{***}$	$(4.42)^{***}$	$(5.47)^{***}$	$(4.56)^{***}$	$(3.54)^{***}$
$GPA_i$	2.61	3.86	2.61	2.42	3.98	3.99
	$(5.66)^{***}$	$(8.97)^{***}$	$(4.57)^{***}$	$(3.03)^{***}$	$(8.31)^{***}$	$(3.96)^{***}$
$InternationalStudent_i$	0.55	0.51	0.56	0.53	0.56	0.30
	$(-6.41)^{***}$	$(-7.55)^{***}$	$(-5.16)^{***}$	$(-3.80)^{***}$	$(-6.09)^{***}$	$(-5.43)^{***}$
$Male_i$	0.67	0.68	0.75	0.54	0.65	0.85
	$(-4.62)^{***}$	$(-4.78)^{***}$	$(-2.76)^{***}$	$(-3.75)^{***}$	$(-4.80)^{***}$	(-0.94)
Interview $slots_j$	1.00	1.01	1.01	0.99	1.01	1.00
	(0.87)	$(1.74)^*$	$(1.78)^*$	(-1.27)	$(1.70)^*$	(-0.44)
$Ln(Firm \ sales_j)$	1.02	1.13	1.00	1.08	1.13	1.19
	(0.66)	$(3.71)^{***}$	(0.02)	$(1.68)^*$	$(3.47)^{***}$	$(2.28)^{**}$
$Prestigious_j$	0.79	0.78	0.71	0.95	0.87	0.46
	$(-1.95)^*$	$(-1.84)^*$	$(-2.39)^{**}$	(-0.25)	(-1.02)	$(-2.17)^{**}$
Internship stage	1.21	1.60				
	$(1.85)^*$	$(3.84)^{***}$				
Class FEs	Yes	Yes	Yes	Yes	Yes	Yes
Industry FEs	Yes	Yes	Yes	Yes	Yes	Yes
$R^2$	0.04	0.06	0.03	0.07	0.05	0.09
Observations	14110	16673	9219	4891	12464	4209