# Do Words Matter? The Value of Collective Bargaining Agreements

Benjamin W Arold, ETH Zürich Elliott Ash, ETH Zürich W Bentley MacLeod, Princeton University Suresh Naidu, Columbia University

> NBER April 11, 2024

# Table of Contents

Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

Discussion and Conclusion

# Outline

### Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

**Discussion and Conclusion** 

# Introduction

"The difference between a one-page teaching contract [South Carolina] and a fifty-page teaching contract [New York] is that one of them has forty-nine extra pages of things that are good for teachers." Page 47 from "The Hammer" by Hamilton Nolan

### Collective Bargaining, for Economists

### Collective Bargaining, for Lawyers





### Collective Bargaining, for Economists

### Collective Bargaining, for Lawyers





What is all this text for?

# The Employment Relationship

- Simon (1951) introduced the first formal contract model with the following ingredients:
  - 1. The employer does not know in advance their work needs, and thus cannot contract in advance on the commodities to be delivered by the worker.
  - 2. The employment contract solves this by giving the employer the *right* to direct the worker after the employer learns its needs (this is effectively the first incomplete contracts model).
  - 3. There is a catch. The worker would not agree to do *anything* the employer requests, and hence the right to manage is constrained by conditions specifying what the firm cannot ask the worker to do.
  - 4. This illustrates the important observation (which we see in our data), that rights are always conditional, and combined with other constraints or obligations.

# The Fundamental Identification Problem due to Idiosyncratic Exchange

- Williamson, Wachter and Harris (1975) highlight the fact that employment is a form of idiosyncratic exchange.
- The benefit of a contract is that it can be tailored to the circumstances unique to each employment relationship (Kornhauser and Macleod (2010)).
- But if each employment relationship is unique, then it is impossible to have a large number of similar units to allow for a causal treatment-control analysis?
- This explains why the bulk of empirical work on the employment relationship focuses upon wages and employment, rather than contract terms.

# **Our Solution**

- We develop a natural language processing technology that allows us to produce statistics on the number of rights allocated to management and labor.
- New data:
  - ▶ Corpus of ~30k collective bargaining agreements from Canada, 1986-2015.
    - Much larger and more systematic than US collective agreement collections.
  - Data on province-year economic variables (income tax +LFS microdata).
- We validate these statistics in several ways:
  - ▶ Use a large language model to make pairwise comparisons of worker rights clauses.
  - Show that are measures are positively correlated with the Bloom-van Reenan pro-worker rights clauses in the World Management Survey.
  - Show the effect of the 2005 Auto Industry Crises on worker rights clauses.

# Main Results

- Unsupervised text algorithm extracts contract agents and associated rights and duties.
- Main Results:
  - Worker rights and firm obligations are the most common contract features.
  - Increases in labor tax rates and outside options that coincide with contract re-negotiation raise worker rights.
  - Union wage premium falls with tax rate, and rises with outside option consistent with interpreting rights as a form of worker amenity.

# Related Literature

- Empirical properties of contracts.
  - Standard model of contracts wage/hour bundle (e.g. Simon 1951, MacLeod 2011).
  - Recent interest in non-wage amenities in frictional labor markets (e.g. Sorkin 2019; Dube, Naidu, and Reich 2022; Sockin 2022; Rousille & Scuderi 2023).
- Unions
  - Large literature on union effects on wages/firms/inequality (Dinardo and Lee 2004; Lee and Mas 2012; Farber, Herbst, Kuziemko, Naidu 2021), but less on non-wage benefits (Lagos 2020).
  - Corradini, Lagos, and Sharma (2023) show that when unions started prioritizing women's issues → increase in female-centric amenities.

### Natural Language Processing

- Active literature in economics applying tools from NLP to economic problems (Gentzkow, Shapiro, and Taddy 2017; Ash and Hansen 2023).
- Recent work moves past bag-of-words representations, uses grammatical structure in text (e.g. Ash, Jacobs, MacLeod, Naidu, Stammbach 2020; Ash, Gauthier, Widmer 2023).
- Legal documents becoming an important data source for social science (e.g. Ash, Chen, Naidu 2023; Ash, Chen, Ornaghi 2023).

# Outline

Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

**Discussion and Conclusion** 

# Collective Bargaining in Canada

- Canadian collective bargaining shares similarities with the U.S., such as decentralized bargaining at the firm level and common-law foundation.
- Persistently higher union density than USA or UK.
- Labor regulations partly at provincial level, with diverse rules on union recognition, strike actions, and dispute resolution.
- Collective bargaining agreements in Canada are legally binding, but cannot override basic employment rights.
- Reserve Rights: CBAs give employers residual control rights but require disputes to be resolved based on the contract's text. This encourages more detailed contracts to explicitly define workers' rights.

# Union Contract Information

- Canadian union contracts
  - 1986 through 2015
  - restrict attention to English ones for now.
  - From Employment and Social Development Canada NEGOTECH database.
- 32,404 contracts:
  - ▶ 7,572 companies (~4 contracts per company)
  - 13 provinces, 906 cities
  - 11 industry groupings, and 606 industry codes
- Contract Metadata:
  - Company, union, location, industry, public/private status, number of employees, COLA, wage.
  - Timing (signing, effective, and expiry): Compute contract duration, and match economic variables
- Economic Data:
  - Income tax rate, by province and year (Center for the Study of Living Standards)
  - Employment rates by province, sector, and year (Canadian Labor Force Survey)

# Union Contract Example

#### TABLE OF CONTENTS

#### ARTICLE PAGE

	ACREEMENT	
1		••••
2		··· .
2	MANAGEMENT DIGUTE	····
4		2
-		0
6		
7		a
6		0
ŝ		• • • • •
9		···.
11		
10	LATOFF AND RECALL	
12		.12
13	JOBPOSTINGS	.13
14	GENERAL	10
15		.10
17	WORK BY EVOLUDED REDEONNEL	.10
10	PRODUCTIVITY	.20
18		20
19	HOURS OF WORK AND OVERTIME	.21
20	RECT REPLODE	.21
21	MACES	20
22	WAGES.	
23	INJURY ON THE JOB.	.24
24		24
25		Z'
20		.25
27		2:
28	VACATION TIME AND VACATION PAT	.27
29		23
30		21
30		.01
32		
33		
25		.00
26		25
30		30
LEIII	ERS OF UNDERSTANDING, INTENT & AGREEMENT	D (

#### 2005 - 2006 calendar

#### AGREEMENT

This Agreement, raifled December 16,2005 is made and entered into between ST, CLART TECHNOLOGIES INC., Walkeeburg, Ontario (Investmenter calied the Company), and the International lution, united Automobia, Acceptage and Agricultural Implement Workers of America (UWW-CLC) and its Local No. 251, (Investigate calied the Ustor).

#### ARTICLE 1 RECOGNITION

- The provisions of this Agreement shall apply to all employees covered by this Agreement without discrimination on account of race, creed, colour, sex, markal status, nationality, ancestry or place of origin.
- Wherever the male noun or pronoun is used, it shall also mean the female.
- 3. The Company recognizes the Union as the tools bargaining agent of all its encloses at Wallbecknuck (Charlos, ease and easens start), substrate these above the rank of superviser, offse and sales staft, substrate for not more than hearly-but hours per week and advates start), substrate during the school vacation period (May 145-September 15th), in case of reduction is frace, substrate would be all of three. Substrate will be paid at a nate to be determined by the Company, but will not be leas than the Employment Startandark Ad.
- The word 'employee' or 'employees' wherever used in this Agreement shall mean only the employees in the bargaining unit defined above unless the context otherwise provides.
- The Company will negotiate with the Union for the purpose of adjusting any disputes which may arise concerning sickness and accident, wages, hours and working conditions.

ARTICLE 2

- Hite, pormote, demote, classify, transfer, suspend and retre employees, and to discipline or discharge for just cause, any employee provided that a claim by an employee who has acquired servicity that he has been clicknarged or disciplined without just cause may be the subject of a grevinear and dealt with a here in before provided.
- Make, enforce, and alter, from time to time, rules and regulations to be observed by the employees, such rules not to be inconsistent with the providence of this Agreement. The Company agrees to give a copy of any changes in plant rules to the Union Chalipenson prior to posting of same on builetin boards.
- 4. Determine the nature and lot of business conducted by the Company the kinds and locations of plans, augment and matterial to be used, the control of materials and parts, the use of honertwo programs, the methods and locatingues of even the content of place, the schedules of production, the number of emplaymes to be employed, the advantation, immatidance, nuclimiter of consoling of the plans the even schedule and the company exception of plans the even schedule and the company exception of the location schedule and the company exception of the location of the exception processor of the Advancement.

#### ARTICLE 4 NO STRIKES - NO LOCKOUTS

 The Union agrees that during the term of this agreement, there shall be no attiken, all-downs, work stogenet, slowdowns, or suspension of work, either complete or partial, for any reason, by an employee or employees. There shall be no lockust of employees by the Company, for the duration of this Agreement.

#### ARTICLE 5 REPRESENTATION

- The Union shall elect or appoint, and the Company shall recognize, from those employees who have completed all least one (1) year service with the Company a plant committee of four (4) people, nore de Wohm will be the chaliperson and one of whom will be vice-chaliperson. The committee people while be employed on the day whit.
- 2. The Company shall also recognize a steward who will be elected or

#### UNION SECURITY

- All encloyees covered by this Agreement who are members of the utrien at the signed gala of this Agreement or who all the become members benef during the term of this Agreement, must tetain their membership in the Usino for the Agreement, must tetain their the regular monthly class levels against all members, as a cocoldon of encloyees of the Usino first and agreement, as a cocoldon of members of the Usino first approxybut monthly dues, he same as the usino site of the Usino first approxybut monthly dues, he same as the cooldbior of encloyeer.
- All new employees, upon completion of thirty (30) days employment shall become members thereof in good standing in accordance with the constitution and bytows of the Union for the life of this Agreement.
- 3. The Company will during the term of the Agreement, deduct trattation fees, monthly dues and assessment to an anothly basis from the pay chague of all seniority employees, probationary employees and full-time students with the there worked or been compressed with total (vallo). In the analysis of the student who worked or been compressed with the full-time and been being a student who worked as of any my more beeners. Multi-this students their gas student who worked as of any my more beeners May is to and Sophymber 5th of the same year). Such deductions shall be credited to the Socretory-Treasure of Local 2011, on latter than the first (1011).
- In the Secretary-Treasurer of Local 251, not later than the terth (10th day of the calendar month mat slowing the morn in which such matually satisfactory arrangement by which the Campany will kineth mothly exored to the Financial Secretary of Local 251 of these term whom disclusters were made, together with the amount of such deductions.

#### ARTICLE 3 MANAGEMENT RIGHTS

The Union recognizes and acknowledges that the management of the plant and direction of the working fonce are fixed exclusively in the Company and, without restricting the generality of the foregoing, the Union acknowledges that it is the exclusive function of the Company to:

1. Maintain order and efficiency

appointed by the Union and work on the afternoon or midright shift during such periods as the Company schedules these shifts and is equal to or greater than five (5) employees. Schwards will have preferred seniority on their shift for lay oft and receil purposes only.

- 3. The Union will inform the Company in writing of the names of the stewards and members of the Greeneous Committee and of any subsequent changes in the names of any steward or members of the Greeneous Committee. The Company shall not be asked to recognize any soward or member of the Greeneous Committee until such notification from the Union has been received.
- 4. The Linkon acknowledges that committee persons and attends have here require a dates a strongly-set spectra and the land persons will not accessible and the land persons will be applied and the spectra of the s
- 6. The Company shall schedule a meeting, date and time within the time limits prescribed for any direvance apartmetite to Step 2 and/or Step 3 of the generance procedure. The generance promotive only shall be compensated at their job ratio for any regular exclusional work how so that during such a strain step and the generance of the strain step and the generance of the strain step and the generance of the strain step and the strain step and the generance of the strain step and the strain step and the generance of the strain step and the step and the strain step and the step
- The plant committee referred to in Section 1, shall head the seniority list during their term of office for layoff and recall purposes only.
- A committee person will be required where more than nine (9) employees on the day shift at any one plant are required to work on Saturdays, Sundays and Statutory Holidays.

# Outline

Introduction

Background & Data

### Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

Discussion and Conclusion

- Contracts arrived as PDFs, along with matched metadata.
- Convert PDFs to machine-readable text (best was ABBBY FineReader)
- Exclude text for wage schedules, exhibits, appendices, etc.
- ► Co-reference resolution by section: replace pronouns with referent entity
- Split the contracts into sections (RegEx) and sentences (spaCy):
  - ▶ 980,909 contract sections (33 per contract), 10.8 million sentences (11 per section)

# Pipline



Text Pre-Processing Steps

More detail: Ash et al. (2020)

# Syntactic Parse for Contract Statements



Dependency parsing (spaCy):

- Output: Parse tree, giving functional relations between words in a sentence.
- Identify syntactic subjects, and form statements around each subject
- Pipeline extracts clauses of the form: Subject, Verb, Object

# "Worker Rights" Examples

- 1. Employees who retire as well as current retirees and survivors will be provided with Life Insurance in the amount of \$6,000.
- 2. Where the Company schedules an employee to work in excess of seventy-seven (77) hours in one pay period, the **employee will be paid for the excess hours at the applicable overtime rate**.
- 3. An employee terminated during his probationary period would be **entitled to review under the grievance procedure** up to and including Step 3.
- 4. Where an employee is prevented by circumstances beyond his control from returning to work on time, he **shall be paid for the holidays**.
- 5. However, where practicable, senior employees in each job shall be given the opportunity to perform any available work in that job, on their shift, within their Department.

# Parse Information on Subjects and Verbs

- Subject categories:
  - worker, firm, union, manager
- Deontic modal verbs (deontic indicating "duty") capture necessity/possibility in social freedoms to act:
  - strict (shall, will, must) modals express necessity
  - permissive (may, can) modals express possibility
- Parser indicates negation ("shall not") and active/passive ("shall provide" vs "shall be provided")
- Special verbs:
  - Obligation Verbs (have to, ought to, be required, be expected, be compelled, be obliged, be obligated)
  - Prohibition Verbs (be prohibited, be forbidden, be banned, be barred, be restricted, be proscribed)
  - Permission Verbs (be allowed, be permitted, be authorized)
  - Rights Verbs (have, receive, retain)

# Summary Stats: Statement Type Shares

Subject	Clause Type						
Subject	Obligation (%)	Prohibition (%)	Permission (%)	Right (%)	Total (%)		
Worker	20.9	3.1	8.4	22.9	55.3		
Firm	24.7	1.5	3.4	0.9	30.5		
Union	7.0	0.6	2.0	2.1	11.7		
Manager	1.7	0.1	0.4	0.2	2.5		
Total	54.4	5.3	14.1	26.2	100.0		

- Contracts consist mostly of worker rights (22.9%), worker obligations (20.9%) and firm obligations (24.7%)
- Firm rights are rare (0.9%); makes sense as management reserves rights.

# Number of Clauses $\propto$ Log(Firm Size)



**Note:** Binscatter plot of the logarithmized number of clauses in the contract (Y axis) against the logarithmized number of covered employees (X axis). Data source: Employment and Social Development Canada.

# Outline

Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

Discussion and Conclusion

# Validation of Worker-Rights Clauses using LLM Annotations

- Quite difficult: Scoring a given clause as "pro-worker" or not.
  - much easier: compare two clauses and say which one is more favorable to workers.
- Dataset:
  - 100 randomly sampled sentences for each of 16 clause types (4 agents × 4 provisions)
  - form across-clause-type pairs:  $16 \times 15 \times 100$  clauses = 24,000 pairs
- LLM Annotation (gpt-3.5-turbo-0613):
  - System Prompt: "You are a helpful legal assistant."
  - User Prompt: "Which of these sentences from a union collective bargaining agreement is more likely to be interpreted as an entitlement, benefit, or amenity for workers? Answer 'Definitely 1', 'Probably 1', 'Probably 2', 'Definitely 2', or 'Neither'. 1. [sentence 1]. 2. [sentence 2.]"
- For each clause type, compute % probability of being more pro-worker than other clause types.

# Pair-Wise Comparisons: Which is more Pro-Worker?

1. The Employer and the Union will not tol-	2. The principal should be specific in his/her					
erate, ignore or condone workplace harass-	comments and should base comments on					
ment.	personal observation.					

### GPT Annotation: Neither.

1. Employees who retire as well as current<br/>retirees and survivors will be provided with<br/>Life Insurance in the amount of \$6,000.2. If the parties mutually agree, the Com-<br/>pany may hire temporary employees for short<br/>term periods not longer than 30 work days<br/>for non-routine work or special projects.

### GPT Annotation: Clause 1.

- ► Validation of GPT-3.5 annotations: compare to 102 human-labeled pairs
  - overall agreement: 62.7%
  - agreement when one clause is a worker right: 83.3%
  - GPT-4 even better.

Clause Type	Clause Frequency (%)	Pro-Worker Frequency (%)
Worker Right	22.9	80.9
Union Right	2.1	67.8
Worker Permission	8.4	63.08
Manager Right	0.2	59.85
Firm Obligation	24.7	55.63
Worker Prohibition	3.1	55.51
Worker Obligation	20.9	55.33
Union Permission	2	46.33
Manager Prohibition	0.1	44.36
Firm Right	0.9	39.0
Union Obligation	7	38.74
Union Prohibition	0.6	38.73
Manager Obligation	1.7	38.5
Manager Permission	0.4	37.43
Firm Prohibition	1.5	36.17
Firm Permission	3.4	35.56

### Ranking of Clause Types by Pair-Wise Pro-Worker Frequency

Note: Statistics from pairwise comparisons of clause types with GPT-3.5, as described in the text. Rows indicate clause types. Second column gives the frequency of that clause in the corpus; third column gives the proportion of pairwise comparisons where that category's clause is annotated as more beneficial to workers than the paired clause from another category. Sorted by third column. 26/43

# Validation Against Pro-Worker HR Index

- Pro-Worker HR Index based on World Management Survey (Bloom et al, 2012)
  - Increases in "managers care about workers", "promotes good workers", "employees are valued", and decreases in "focus on top talent", "incentives", "fire poor performers"
  - Matched to 127 contracts by firm name and time.



Note: Figure presents coefficients and 95% confidence intervals of regression of contract clause types on index for Pro-Worker HR Practices. Outcome: Clause type, defined as share of clauses of given type (number of clauses of type in question over the number of all clauses). Treatment: Standardized index of Pro-Worker HR Practices, defined as sum of approval rates to six statements about worker practices". Controls: None. Heteroscedasticity-robust standard errors.

#### Pro-Worker HR Practices vs. Worker-Rights Clauses



# Effect of 2000's Oil Price Shock on Canadian Auto Workers.

# Canadian Auto Workers president Buzz Hargrove on the 2005 concession agreement:

- "totally unprecedented....there was 'no business as usual' in this round of bargaining"
- "The companies started bargaining by demanding big concessions: like replacing wage increases with lump sums, abandoning COLA (even for pensioners), 10% co-pays on prescriptions, and giving up a week of paid time off per year."



# Outline

Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

Discussion and Conclusion

# **Theory Predictions**

Stylized model extending Gruber-Poterba (1994), Dube, Naidu, & Reich (2022):

- contract specifies pre-tax wage and rights (amenities), which are costly to draft.
- workers maximize utility, firm maximize profit and offer contract with wage and amenities
- Predictions:
  - rights increase with firm size
  - rights increase with taxes (pre-tax wages decrease)
  - rights increase with outside option (so do wages)

#### ▶ Model

# Identification

Baseline Fixed Effects Model:

$$y_{sit} = \rho z_{sit} + \alpha_{sit} + X'_{sit}\beta + \epsilon_{sit}, \qquad (1)$$



- *z<sub>sit</sub>*: Economic variable of interest (i.e. labour income tax rate or employment rate)
- α<sub>sit</sub>: Year-by-sector and province-by-sector fixed effects (and further FE in robustness)
  - Conduct event-studies using largest change in each province in 1990s and Callaway-Sant'Anna estimator.
- ► X<sub>sit</sub>: Time-varying controls in robustness checks
- *e*<sub>sit</sub>: Error term. Standard errors clustered at province-sector level (robustness: province level)

 $\rightarrow$  Identification assumption: Economic variables affect contract features, without confounding variables influencing both.

(consistent with that, treatment variables are unrelated to firm exits, the number of employees, and whether the employees have a COLA clause).

# Effect of Income Tax Rate Change

	Worker-Rights Clauses									
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
Log Income Tax Rate	0.060*** (0.014)	0.037*** (0.011)	0.060*** (0.015)	0.058*** (0.015)	0.060*** (0.015)	0.059*** (0.015)	0.060*** (0.015)	0.046*** (0.014)	0.035*** (0.011)	0.041*** (0.012)
R-Squared	0.15	0.16	0.15	0.15	0.15	0.15	0.15	0.30	0.47	0.16
Number of Observations	24,826	24,826	24,826	24,826	24,826	24,826	24,549	24,826	24,826	23,043
Province-Sector FEs	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
Sector-Year FEs	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
Province Trends		Х								
Cluster by Province			Х							
Pro-Union Law Controls				Х						
Anti-Union Law Controls					Х					
NDP Party Control						Х				
Employment Control							Х			
Worker and Firm Obligation Control								Х		
Share Parsed Clauses Control									Х	
Drop Zero-Worker-Rights Clauses										Х

**Note:** Coefficients and standard errors of effect of labor tax rate on worker rights clauses, for different specifications as indicated in table footer. Outcome: Share of worker rights clauses, defined as number of worker rights clauses over the number of all clauses. Treatment: Labor tax rate is defined as logarithmized implicit personal income tax rate. Controls: Pro-Union (Anti-Union) Law Controls includes set of separate indicator variables for whether a given law favorable (unfavorable) to unions is in place. Inference: Standard errors clustered at the province-by-sector level, unless noted otherwise. Single, double, and triple asterisks indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

# Effect of Income Tax Rates on Worker Rights, by Topic Group



# Effect of Income Tax Rates and Union Status on Wages (LFS)



Note: Figure presents coefficients and 95% confidence intervals of effect of labor tax rate, union status, and the interaction of labor tax rate and union status on individual wages. Outcome: Individual wages, defined as worker's logarithmized hourly wage (before taxes and other deductions, but including tips, commission and bonuses). Treatments: Labor tax rate, defined as logarithmized implicit personal income tax rate; union status, defined as indicator variable that equals one if worker is member of a union, and zero otherwise. Controls: Province-by-sector fixed effects, and year-by-sector fixed effects. Standard errors clustered at the province level. Sample: 1999-2006 (excludes years from the financial crisis 2007 onward).
### Labor Demand Shock

- Employment rate in sector X province X year is a measure of workers' outside option:
  - costliness of strike to employers more difficult to hire replacements.
  - also a measure of labor demand.
- Predicts more pro-worker contracts during high labour demand.
- Use leave-one-out sectoral employment rate (X province by year) as Bartik instrument.
  - Isolate outside option component.
- Positive labor demand shock improves bargaining position of unions relative to firms: We expect an increase in worker rights and wages

## Effect of Outside Option on CBA Clauses



Note: Figure presents coefficients and 95% confidence intervals of effect of Bartik-style leave-one-out employment rate on contract clause types. Outcome: Clause type, defined as share of clauses of given type (number of clauses of type in question over the number of all clauses). Treatment: Bartik-style leave-one-out employment rate in a given sector, defined as the logarithmized average over the employment rates in other sectors. Controls: Province-by-sector fixed effects and year-by-sector fixed effects. Inference: Standard errors clustered at the province-by-sector level.

### Robustness: Effect of Outside Options

	Worker-Rights Clauses									
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
Log Emp. Rate	0.053**	0.050***	0.053*	0.078***	0.056***	0.050**	0.049**	0.037**	0.035**	0.052***
	(0.021)	(0.019)	(0.024)	(0.019)	(0.017)	(0.020)	(0.021)	(0.018)	(0.014)	(0.017)
R-Squared	0.15	0.16	0.15	0.15	0.15	0.15	0.15	0.31	0.47	0.16
Number of Observations	29,157	29,157	29,157	27,603	27,603	29,157	29,157	29,157	29,157	27,108
Province-Sector FEs	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
Sector-Year FEs	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
Province Trends		Х								
Cluster by Province			Х							
Pro-Union Law Controls				Х						
Anti-Union Law Controls					Х					
NDP Party Control						Х				
Employment Control							Х			
Worker and Firm Obligation Control								Х		
Share Parsed Clauses Control									Х	
Drop Zero-Worker-Rights Clauses										Х

**Note:** Coefficients and standard errors of effect of Bartik-style leave-one-out employment rate on worker rights clauses, for different specifications as indicated in table footer. Outcome: Share of worker rights clauses, defined as number of worker rights clauses over the number of all clauses. Treatment: Bartik-style leave-one-out employment rate in a given sector, defined as the logarithmized average over the employment rates in other sectors. Controls: Pro-Union (Anti-Union) Law Controls includes set of separate indicator variables for whether a given law favorable (unfavorable) to unions is in place. Employment control controls for logarithmized employment rate (own sector). Inference: Standard errors clustered at the province-by-sector level, unless noted otherwise. Single, double, and triple asterisks indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

### Effect of Tax Rates and Employment Rates on Worker Rights, by Topic

A. Effect of Tax Rates

B. Effect of Employment Rates



**Note:** Figure presents coefficients and 95% confidence intervals of effect of log tax rate (panel A) and Bartik-style leave-one-out log employment rate (Panel B) on worker right topics. Outcome: Worker-rights topic, defined as share of worker rights clauses that belong to given topic (number of clauses of topic in question over the number of all clauses). Controls: Province-by-sector fixed effects and year-by-sector fixed effects. Standard errors clustered at the province-by-sector level.

### Outline

Introduction

Background & Data

Measuring Worker Rights in CBAs

Validating Worker Rights

**Empirical Analysis** 

Discussion and Conclusion

### CBAs and Tax Avoidance

In response to a 10% income tax increase:

- share of worker-rights clauses in contracts increase by roughly 0.6 p.p. (0.23 standard deviations).
- union wages fall by 1.25%
- CBAs offer additional tax avoidance margin:
  - Unionized firms can bargain around untaxed amenities in addition to wages.
  - In response to a tax increase, there is more movement among unions on rights clauses rather than wages.
- Estimates of taxable income elasticity may be biased if amenities are endogenous (eg Chetty 2009; Chetty et al 2011).

### Valuing Text as Amenities

▶ In response to a 10% income tax increase:

- share of worker-rights clauses in contracts increase by roughly 0.6 p.p. (0.23 standard deviations).
- union wages fall by 1.25%
- One std deviation increase in share of worker-rights clauses is worth about 5.4% of wages.
- Compare to:
  - Lagos (2020): CBA employment protection worth 4% of wages.
  - ▶ Dube, Naidu, Reich (2021): one s.d. of "workplace dignity" worth 6% of wages.
  - Anelli and Koenig (2023): reducing workplace fatality risk by 1 in 100,000 is worth 9% of wages.
  - Roussille and Scuderi (2023): a one S.D. increase in amenities (in job posts) worth about 12% of wages.

### Conclusion

▶ NLP is opening up new dimensions of language for empirical social science research

- ▶ in particular, NLP lets economists study high-stakes legal agreements at scale.
- detailed parsing of language particularly important in rarely litigated legal documents like collective bargaining agreements.
- ▶ We find that economic conditions determine legal content of union contracts.
- ▶ In particular, worker rights clauses behave as a contracted amenity:
  - ▶ Personal Income Tax + Outside Option ↑: Increase in worker rights clauses
  - Substitution of wage and non-wage compensation
  - Allows valuation of contract language in empirical economics.
- ► Thank you!

# **Appendix Slides**

• Worker CES Utility with  $\rho < 1$ :

$$V(\{a\},w) = \left( (\int_0^1 a_i di)^{
ho} + ((1-\tau)w)^{
ho} 
ight)^{1/
ho}$$

• wage w, tax rate  $\tau$ 

▶ mass of potential rights (to amenities)  $a_i \in [0, 1]$ ,  $\forall i \in [0, 1]$ .

• Worker CES Utility with  $\rho < 1$ :

$$V(\{a\},w) = \left( (\int_0^1 a_i di)^{\rho} + ((1-\tau)w)^{\rho} \right)^{1/\rho}$$

• wage w, tax rate  $\tau$ 

▶ mass of potential rights (to amenities)  $a_i \in [0, 1], \forall i \in [0, 1].$ 

Firm offers wage w and CBA with length  $T \in [0, 1]$  describing rights  $\{a_i^*\}$ .

- workers have right to each contracted amenity:  $a_i = a_i^*$  for  $i \in [0, T]$
- management reserves rights for non-contracted amenities:  $a_i = 0$  for  $i \in (T, 1]$ .

• Worker CES Utility with  $\rho < 1$ :

$$V(\{a\},w) = \left( (\int_0^1 a_i di)^{\rho} + ((1-\tau)w)^{\rho} \right)^{1/\rho}$$

• wage w, tax rate  $\tau$ 

▶ mass of potential rights (to amenities)  $a_i \in [0, 1]$ ,  $\forall i \in [0, 1]$ .

Firm offers wage w and CBA with length  $T \in [0, 1]$  describing rights  $\{a_i^*\}$ .

• workers have right to each contracted amenity:  $a_i = a_i^*$  for  $i \in [0, T]$ 

▶ management reserves rights for non-contracted amenities:  $a_i = 0$  for  $i \in (T, 1]$ .

• Workers can strike if  $V(\cdot) + \epsilon > V^0$ .

 $\triangleright$  V<sup>0</sup> = outside option, increases with local sectoral labor demand.

•  $\epsilon \sim 1 - F(V - V^0)$ ,  $F(\cdot) = cdf$  for probability of no strike, increasing and concave.

• Worker CES Utility with  $\rho < 1$ :

$$V(\{a\},w) = \left( (\int_0^1 a_i di)^{\rho} + ((1-\tau)w)^{\rho} \right)^{1/\rho}$$

• wage w, tax rate  $\tau$ 

▶ mass of potential rights (to amenities)  $a_i \in [0, 1]$ ,  $\forall i \in [0, 1]$ .

Firm offers wage w and CBA with length  $T \in [0, 1]$  describing rights  $\{a_i^*\}$ .

• workers have right to each contracted amenity:  $a_i = a_i^*$  for  $i \in [0, T]$ 

▶ management reserves rights for non-contracted amenities:  $a_i = 0$  for  $i \in (T, 1]$ .

#### • Workers can strike if $V(\cdot) + \epsilon > V^0$ .

 $\triangleright$  V<sup>0</sup> = outside option, increases with local sectoral labor demand.

•  $\epsilon \sim 1 - F(V - V^0)$ ,  $F(\cdot) = cdf$  for probability of no strike, increasing and concave.

Firm profit

$$\Pi(\{a\}, w, T) = \underbrace{(p - w - \int_0^1 ca_i di)}_{\text{net worker value}} \underbrace{F(V(\{a\}, w) - V^0)}_{\text{prob. no strike}} - C(T)$$

 $\triangleright$  p = worker marginal product, c = firm amenity cost

•  $C(T) = \text{drafting cost of CBA}, C(\cdot) \text{ is increasing and convex, with } C'(0) = 0 \text{ and } C'(1) = \infty.$ 

### Equilibrium

Firm problem:

$$\max_{a^*, T, w} (p - w - cTa^*) F(V(Ta^*, w) - V^0) - C(T)$$

▶ In equilibrium, worker MRS is equal to firm MRT (net of tax):

$$(\frac{w}{Ta^*})^{\rho-1} = \frac{1}{c(1-\tau)^{\rho}}$$

### Equilibrium

Firm problem:

$$\max_{a^*, T, w} (p - w - cTa^*) F(V(Ta^*, w) - V^0) - C(T)$$

▶ In equilibrium, worker MRS is equal to firm MRT (net of tax):

$$(rac{w}{Ta^*})^{
ho-1}=rac{1}{c(1- au)^{
ho}}$$

Taking logs and re-arranging, we have

$$\log(\frac{w}{Ta^*}) = c_0 - \sigma \log(1 - \tau)$$

• where 
$$\sigma = \frac{\rho}{\rho-1}$$
 is the MRS and  $c_0 = \frac{\log c}{\rho-1}$  is a constant.

i.e., an increase in the tax rate (decrease in net-of-tax rate) increases the ratio of amenities to wages.

### Equilibrium

Firm problem:

$$\max_{a^*, T, w} (p - w - cTa^*) F(V(Ta^*, w) - V^0) - C(T)$$

▶ In equilibrium, worker MRS is equal to firm MRT (net of tax):

$$(rac{w}{Ta^*})^{
ho-1}=rac{1}{c(1- au)^{
ho}}$$

Taking logs and re-arranging, we have

$$\log(\frac{w}{Ta^*}) = c_0 - \sigma \log(1 - \tau)$$

• where 
$$\sigma = \frac{\rho}{\rho - 1}$$
 is the MRS and  $c_0 = \frac{\log c}{\rho - 1}$  is a constant.

- i.e., an increase in the tax rate (decrease in net-of-tax rate) increases the ratio of amenities to wages.
- Other results:

• amenities and wages increase with the outside option  $V^0$  or with firm productivity p.

Back

### NLP in Legal Contexts: Text corpora

Legislation

- ▶ The statutes enacted by legislators, which are then added to a compiled code
- Hierarchical structure, extensively cross-referenced
- Regulations
  - The more specific rules to implement legislation, decided by more technocratic agencies.
  - E.g., tax agency should decide whether a gift counts as income
- Judicial opinions
  - When a dispute arises over the meaning of a statute or regulation, a judge decides
  - Judge will write an opinion, citing statutes and previous caselaw, explaining the interpretation

### NLP in Legal Contexts: Potentials (Robot clerk)

- In general: Legal documents tend to have more structure, legal language tends to be more precise than other corpora
- Annotation tasks
  - Categorize documents into topics (Osnabruegge, Ash, and Morelli 2021), tag slant/sentiment in opinions (Ash, Chen, and Galletta 2021)
- Document Comparison and Retrieval
  - Finding similar precedents to a given case (Ostendorff, Ash, et al 2021)
  - Compare international tax treaties to understand influential tax systems (Ash and Marian 2020).
- Legal Summarization and Drafting (powered up by neural nets and language models)
  - Generate coherent legal language (Peric, Mijic, Stammbach and Ash 2020), extractive summarization: highlight the relevant portions of long texts (Gu, Ash, and Hahnloser 2022; Bauer, Stammbach, Gu, and Ash 2023)

### NLP in Legal Contexts: Issues and Limitations

#### Text complexity:

- Definitions are often specified elsewhere in the document
- Extensive and pivotal references to other documents

### Text ambiguity

- bounded cognition and time; strategic ambiguity
- failed efforts to put law on a formal-logic basis, or to say "law is code"

#### Context

Legal texts are embedded in a complex social system, e.g. parliamentary debates, proposed bills etc.

### Labor Demand Shock

- Employment rate in sector X province X year measure of outside option of workers and costliness of strike to employers.
  - E.g. more difficult to hire replacement workers.
- But also a measure of labor demand.
  - Also predicts more pro-worker contracts during high labor demand.
- Use leave-one-out sectoral employment rate (X province by year) as Bartik instrument.
  - Isolate outside option component.

### Event-Study: Outside Employment Rate Decrease



### Event-Study: Outside Employment Rate Increase



### Outside Option on Worker Rights



Note: Effect of Bartik employment rate on contract clause types. Bartik employment calculated as leave-one-out specification, where employment in a given province, year, and sector equals the average employment in this province and year for all other sectors besides the one of the contract. Back

### Event-Study: Own Employment Rate Decrease



### Event-Study: Own Employment Rate Increase



### **Employment Rate Results**



OLS Relationship of Contract Clause Type with Employment Rate

## Effect of Employment Rate on Worker Rights by Topic Group



### Effect of Employment Rates and Union Status on Wages



### Appendix: Summary Statistics for Contracts Metadata

Variable	Obs	Mean	Std. Dev.	Min	Max
Private-Sector	29848	.4860	.499	0	1
Number of Employees	29841	655.87	2721.	0	170,000
Year	29503	1999.79	7.89	1986	2015
Duration (Years)	29503	2.584	1.1	0	20
Has COLA	29848	.2731	.445	0	1
Annual Wage Increase (%)	8152	2.61	1.843	-7.560	19.836
Inflation (%)	20429	5.77	3.347	8643	31.62
Union Has Strike	32,402	.0328375	.1782138	0	1
Income Tax Rate (%)	24,910	22.38973	1.447889	16.11	25.62
Unemployment Rate (%)	29,200	5.086423	3.544908	1.08	49.92
NDP Province Govt Control	32,402	.2127338	.4092472	0	1



Contracts arrived as PDFs, along with matched metadata

- Contracts arrived as PDFs, along with matched metadata
- Convert PDFs to machine-readable text:
  - Compared three different OCR engines. Best was ABBBY FineReader (by misspelling rate), followed by Adobe's and then Tesseract

- Contracts arrived as PDFs, along with matched metadata
- Convert PDFs to machine-readable text:
  - Compared three different OCR engines. Best was ABBBY FineReader (by misspelling rate), followed by Adobe's and then Tesseract
- Exclude text for wage schedules, exhibits, appendices, etc.

- Contracts arrived as PDFs, along with matched metadata
- Convert PDFs to machine-readable text:
  - Compared three different OCR engines. Best was ABBBY FineReader (by misspelling rate), followed by Adobe's and then Tesseract
- Exclude text for wage schedules, exhibits, appendices, etc.
- Split the contracts into sections and sentences:
  - Use custom-built splitter (based on regular expression), and SpaCy tokenizer
  - ▶ 980,909 contract sections (33 per contract), 10.8 million sentences (11 per section)

#### Back

### Appendix: Event-Study: Employment Rate Decrease



### Assigning Clauses to Topics

▶ Use pretrained S(entence)-BERT encoder to represent clauses as 768-dim vectors.

- Uses context of sentences tuned to capture similar meanings (rather than word counts like LDA).
- Apply k-means clustering within clause type (e.g. within set of worker-rights sentences) to produce k = 32 topics.
- Aggregate clusters into 7 more interpretable topics: Scheduling, work termination, health & well-being, vacations, family issues, payments, and seniority

Back (Tax)
 Back (Employment)

### Summary Statistics on Topic Clusters of Worker Rights

Label	Frequency		
Scheduling	0.182		
Work Termination	0.069		
Health & Wellbeing	0.051		
Vacation	0.117		
Familiy Issues	0.068		
Payments	0.079		
Seniority	0.089		

Note: Cluster topics from "Other" category not reported.