# INTERNET SEARCH ACTIVITY AND FIRMS' INTANGIBLE CAPITAL ACQUISITION

Gaurav Kankanhalli, University of Pittsburgh

Preetesh Kantak, *Indiana University*Alan Kwan, *University of Hong Kong*NBER SI 2022 IT & Digitization



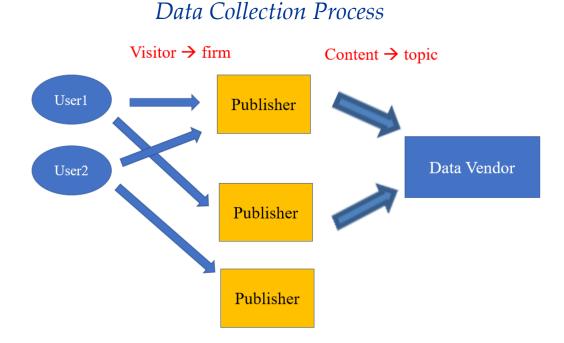


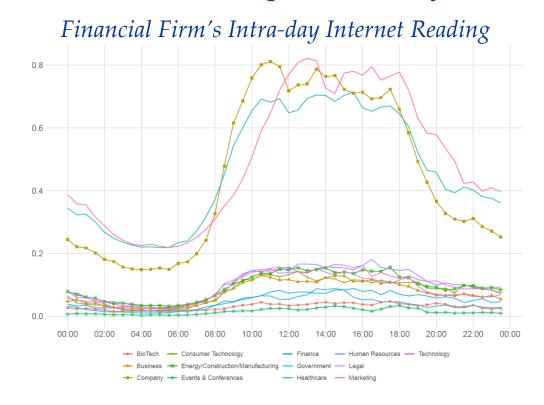
### Importance of Intangible Capital

- Intangible capital has been growing in importance in recent decades
  - Intangible capital now makes up *majority* of US public firms' total capital stock (>80% of S&P 500 firms' total capital stock), likely represents bulk of investment
- Yet, intangible capital accumulation is notoriously difficult to measure
  - Financial reporting rules require *expensing* internally-generated intangible capital, rather than *capitalizing* as an asset on the balance sheet
  - Firms have strategic incentives to *not disclose* their intangible capital acquisition
- We propose *real-time measures* of corporate intangible capital acquisition intensity using *internet search/reading activity* 
  - Our novel approach outperforms existing measures relying on firms' disclosures

## Big Data on Firms' Internet Activity

• "Intent Data" provides insights on firms' internet consumption activity





• Benefits: *Real-time* availability, not subject to firms' *strategic disclosure motives* 

#### Internet Activity and Intangible Capital Accumulation

 Firms' topic-relevant internet reading robustly predicts intangible capital accumulation and profits, but investors fail to value it fully

	Related Software Adoption	Related Patent Filing	B2B Materials Spending	B2B Bus. Svcs. Spending	B2B Industrial Spending	Profits	Std. Unexpected Earnings
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Reading	0.382***	0.022**	0.012***	0.020***	0.011***	-0.097**	-0.023**
	(0.015)	(0.009)	(0.004)	(0.006)	(0.003)	(0.049)	(0.010)
Controls	×	×	<b>√</b>	<b>√</b>	✓	<b>√</b>	<b>√</b>
Fixed Effects	Firm×Software, Firm×Time, Software×Time	Firm×Topic, Firm×Time, Topic×Time	Firm, Time	Firm, Time	Firm, Time	Firm, Time	Firm, Time
Obs.	12,507,727	4,286,572	100,393	100,393	100,393	38,824	28,601
$R^2$	0.745	0.485	0.887	0.694	0.900	0.727	0.432

#### Internet Activity and Q-Theory of Investment

- We build *augmented version* of Tobin's *Q* accounting for *unobserved*, *unreported* intangible capital accumulation by *imputation* of internet reading
  - Outperforms extant measures relying on physical capital and reported intangibles

		Investment Gap			
	(1)	(2)	(3)	(4)	(5)
Q (Reading)	0.097***				-3.210***
	(0.021)				(0.498)
Q (Total)		0.056***			
		(0.008)	0.088***		
Q (Patent)			(0.019)		
				0.055***	-1.014**
Q (Regular)				(0.013)	(0.441)