NBER 2022 Open banking Credit Market Competition When Borrowers Own the Data

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July 12, 2022

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Motivation

• Paper is motivated by empirical evidence on fintech disruption (e.g., Buchak et al. (2018), Fuster et al. (2019), Gopal and Schnabl (2022))

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- Many practitioners expect Open Banking (OB) to change the competitive landscape of the financial services industry
- Open banking: Regulatory initiatives that allow third parties access to customer transaction accounts (upon customer approval)

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 - 1) Milgrom (1981) implies that voluntary information sharing (open banking) is effectively not "voluntary" because of adverse inference
 - 2) Hauswald and Marquez (2003) study the effects of changes in lenders' screening technologies on credit market equilibria

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Model Framework: Adaptation of Hauswald and Marquez

• Two borrower types:

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- Lenders have access to "bad-news" screening technology
 - bad signal perfectly identifies bad type
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- Asymmetric lenders
 - strong lender (Pre OB: Bank, Post OB: Fintech)
 - weak lender (Pre OB: Fintech, Post OB: Bank)

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Model

Model Overview



Before open banking: $x_f < x_b$

After open banking, on a borrower who signs up: $x'_f > x_b$

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 - 1) Market power: Weak lender makes zero profits. Strong lender makes profit, increasing in screening gap Δ . (Bertrand if $\Delta = 0$)

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 - ► If weak lender does not make an offer, the strong lender sometimes faces no competition (⇒ optimally charges higher interest rate)
 - Makes it possible for the weak lender to sometimes undercut the strong lender (and still make a profit) just enough to offset the winner's curse loss when facing a low-type borrower

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Image: A matrix and a matrix

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- All results of the model can be understood by the interplay of the (1) strategic and 2) information effect

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8/12

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- Why do customers share data (without privacy consciousness)?
 Because of adverse inference, unraveling à la Milgrom (1981)
 Equilibrium with mandatory sharing = Equil. with voluntary sharing

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 - ★ Weak lender's technology improves $\Rightarrow \Delta \downarrow$ and baseline up
 - Is effect of OB conceptually the same, but simply "large" change? (recall that *voluntary* nature of disclosure is not so important)

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10/12

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 - Outside of model: What if fintechs simply have lower costs, so they can be competitive with worse information?
- My preference: Highlight robust mechanism (information & strategic effect) rather than selecting non-obvious results

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 - banks should be more regulated (see Harris, Opp, Opp, 2030)

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Conclusion

- Well-written paper on an important topic
- Paper highlights relevant trade-offs, maybe adjust overall message
- Integrate novel, specific features of Open Banking (because literature on credit market competition is "crowded")

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