Fiduciary Duty and the Market for Financial Advice

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Fiduciary standards designed to alleviate potential conflicts of interest

- Not all advisers are fiduciaries \rightarrow current policy debate
- State common law, (failed) DOL Rule, SEC Best Interest, state statute

How would fiduciary duty affect the market for financial advice?

- Proponents: Better net returns through higher costs of distorted advice
- Detractors: Increase fixed costs, no effects on advice

How does fiduciary duty impact product sales and market structure?

- Shift towards higher-return products (~ \$10K for average contract)
- Lower downside risk, more choices, higher quality investment options
- Small market contraction

How would laxer or stricter regulation affect entry and advice?

- Effects could be due to costs of distorted advice \uparrow or fixed costs \uparrow
- Develop a model to show how to disentangle channels
- Advice channel is dominant improve advice

Outline

Data and Institutions

Reduced Form Results

Understanding the Mechanisms

Effects of Changing Stringency

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All annuity sales for 2013-15 from a major financial services provider (FSP)

Detailed information on FSP customers, advisers, and products sold

Snapshot of the financial advisor market in 2015

All advisers who can sell annuities

Information about products

- Contract terms for all products and riders collected from prospectuses
- Fund rating, investment styles, fees, historical returns

The Structure of Deferred Annuities



- ► Fixed Indexed Annuity: Choose a crediting strategy → value of the account can never fall
- ► Variable Annuity: allocate investments across funds → insurance value increasing with returns and age at first payout

The Structure of Deferred Annuities



 $\mathsf{VAs} \to \mathsf{more}\ \mathsf{complex},\ \mathsf{larger}\ \mathsf{battery}\ \mathsf{of}\ \mathsf{fees},\ \mathsf{riskier}$

- But neither product is dominated
- Structure of fees and characteristics lets us construct net valuation

Common Law Fiduciary Duty in the US



Two types of financial advisers

Control: RIAs have fiduciary duty at the federal level

► Treatment: BDs subject to common law fiduciary duty in some states Border sample: 22,472 transactions, \$140K on average, average age of 64

Common Law Fiduciary Duty in the US



$$\begin{split} \mathsf{Y}_{ist} &= \alpha_0 + \alpha_1 \cdot \mathbb{1}[\mathsf{State has FD for BDs}]_s \cdot \mathbb{1}[\mathsf{Advisor is a BD}]_i \\ &+ \alpha_2 \cdot \mathbb{1}[\mathsf{State has FD for BDs}]_s \cdot \mathbb{1}[\mathsf{Advisor is an RIA}]_i \\ &+ \alpha_3 \cdot \mathbb{1}[\mathsf{Advisor is a BD}]_i + \mathsf{Border FE} + \mathsf{Age FE} + \mathsf{Month FE} + \epsilon_{ist} \end{split}$$

Common Law Fiduciary Duty in the US



- Demographic covariates and client characteristics are balanced
- Survey evidence that clients are unaware of fiduciary status
- Limited effects on RIAs in almost all dimensions

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Effects on Returns



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Effects on Returns



▶ Risk-adjusted return ↑ by 25 bp (s.e. 11 bp) off a baseline of 2.8%
▶ Unadjusted return ↑ by 47 bp (s.e. 23 bp) off a baseline of 6.4%

Effects on Characteristics

Shift towards products with lower downside risk

- ▶ Probability of VA \downarrow by 13%
- ▶ 10th percentile of return distribution \uparrow by 27%

Increase in the diversity of choices

- Number of investment options ↑ by 8.7%
- ▶ 11.9% \uparrow for funds rated ≥ 4 stars
- More coverage of equity and fixed income styles by highly-rated funds

Mixed results on fees

- Average expense ratio increases, but lower minimum expense ratio
- Increase in fund returns, net of expense ratios
- No significant change in M&E fee and surrender charge

 $Y_c = \beta_0 + \beta_1 \cdot \mathbb{1}[\mathsf{FD}]_c + \mathsf{Border} \; \mathsf{FE} + \mathsf{County} \; \mathsf{Covariates} + \epsilon_c$

- ▶ Number of BD firms \downarrow by 16%
- No statistically significant change in the number of RIA firms, overall VA sales, and number of FSP contracts sold

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Potential Channels



- Observed effects can be rationalized by fixed cost or advice channels
- Disentangling channels key for predicting effect of counterfactual stringency

Potential Channels

Fixed Cost Channel



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Potential Channels



Observed effects can be rationalized by fixed cost or advice channels

 Disentangling channels key for predicting effect of counterfactual stringency

Ingredients of the Model

(i) Heterogeneity across firms in latent quality of advice(ii) Possibility of entry and exit

• A firm of type θ_j earns base profits $\pi(a; \theta_j)$ from advice a

$$a^*(\theta; FD) \equiv \arg \max_a \pi(a; \theta) - \mathbb{1}[FD] \cdot c(a)$$

 $\pi^*(\theta; FD) \equiv \text{the associated maximum profit}$

- Higher a corresponds to "worse" advice
- Distribution $H(\cdot)$ for firm types θ
- ▶ If mass μ firms enter, then each firm earns $f(\mu) \cdot \pi^*(\theta; FD) K(FD)$ → in equilibrium, all firms who make positive profits enter

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Improvements in advice can be rationalized by either channel



- Improvements in advice can be rationalized by either channel
- ► Strong advice channel → more likely strengthening fiduciary standards further improves investor returns

Implications of pure fixed cost channel:

- 1. Extremes of advice (weakly) contract
 - Highest risk-adjusted returns in market improve with FD
- 2. No within-firm effects
 - Suggestive evidence of within-firm improvements in returns

Both observations suggest advice channel is empirically relevant

Quantify forces using structural model closely tied to the reduced-form

- Compare differences in distribution of risk adjusted returns
 - Proxy for advice
- Fit fully flexible function mapping distorted advice to profitability
 Estimate π*(θ)

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- Allow for endogenous entry, comparing across borders
 - Latent type θ is constant within firm
- Use RIAs as a control
 - FD does not directly affect their costs

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Summary of Parameter Estimates



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Profitability increases with distortion

Summary of Parameter Estimates



- Profitability increases with distortion
- Increase in fixed costs due to fiduciary duty

Summary of Parameter Estimates



- Profitability increases with distortion
- Increase in fixed costs due to fiduciary duty
- Advice channel has net effect of decreasing distortion

Changing Stringency of Fiduciary Duty



Tripling stringency results in modest exit of 0.5 firms per market
 Despite this, BDs would improve advice by a further 20 bp

Conclusion

Fiduciary duty improves investor returns

- Effects could be due to fixed cost channel or advice channel
- Quantifying through structural model \rightarrow advice channel is dominant
- More stringent FD monotonically improves returns, despite some exit
- \blacktriangleright Ongoing policy debate about SEC's Reg BI and state legislation \rightarrow future effects remain to be seen