



Are Consumers Willing to Pay to Let Cars Drive for Them?

The Demand for Self-Driving Vehicles

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Self-driving cars



Picture credit: CBS

Possible benefits of self-driving cars

IMPROVED SAFETY

Driver error is a factor in **94%** of accidents

Self-driving cars are predicted to **significantly reduce vehicle accidents and increase bike and pedestrian safety**

REDUCED CONGESTION

Vehicles will be able to **drive closer together**

Reduced vehicle collisions will result in fewer back-ups and **optimized speeds**

RELIABLE TRAVEL TIMES

At optimal speeds, commutes can be **predicted in real-time**

IMPROVED MOBILITY

Seniors, disabled, transit dependent populations, and those not able to drive a vehicle will have **greater personal mobility** with AVs and CVs

INCREASED PRODUCTIVITY

Lost productivity from commuting is estimated at **\$160 billion*** per year in the US

People can make **productive use of time** that would have been spent driving

POSITIVE ENVIRONMENTAL IMPACTS

AVs and CVs could **reduce energy consumption** through:

- more efficient driving
- efficient infrastructure

Fewer traffic jams will result in less idling and **reduced greenhouse gases**

REDUCED INFRASTRUCTURE NEEDS

Parking concerns are a major factor that limit urban development

Self-driving technology can **reduce the need** to expand **roadways** and build **parking structures**

MULTIMODAL CONNECTIVITY

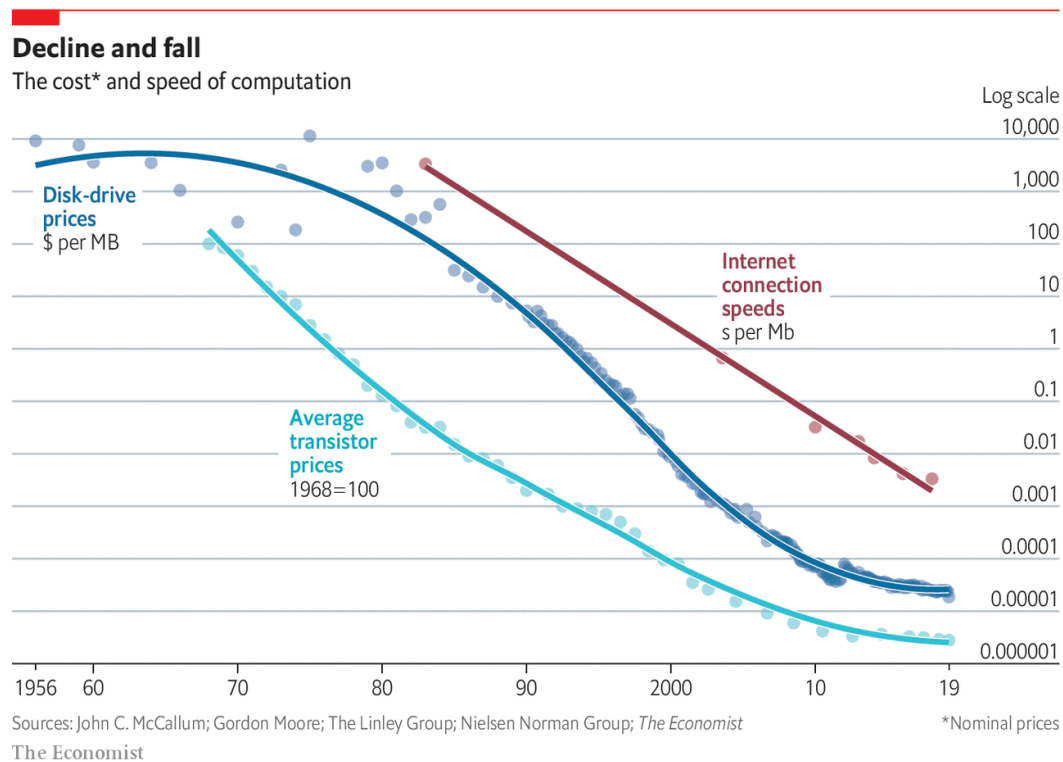
- AVs provide the **greatest benefit** when they are connected
- transit can operate **more reliably**
- **people walking and biking are safer** when vehicles can communicate with them through smartphones or other devices

*Estimate from the Texas Transportation Institute

AVs and CVs could transform the urban landscape

Costs of self-driving cars

Cost estimates for full self-driving technology range from around \$10,000 to \$100,000 but are expected to fall over time.



Will self-driving cars become widespread?

People must want self-driving cars (or self-driving car services) for the technology to be adopted.

Purchase decision: Buy self-driving vehicle if

Willingness to pay for technology $>$ technology cost

Do people want self-driving cars?

1. Discrete choice experiment
2. Demand estimation
3. Estimation results
4. Additional survey results

Qualtrics survey

Qualtrics US-based survey from in September 2014

Sample size = 1,260 respondents

Sample criteria: must have a driver's license

Variable	Mean (S.D.)
Household size	2.717 (1.32)
Age of respondent	47.565 (13.55)
Number of children	1.41 (1.36)
Household income (2014\$)	61,226 (42,135)
Years respondent has held license	25.409 (9.98)
Number of household members with license	1.914 (0.74)
Number of vehicles held by household	1.592 (0.79)
Respondent daily one-way commute (miles)	13.903 (12.72)

Defining levels of automation

Based on pre-survey focus group results, to make automation more straightforward to understand, we defined three levels of automation:

No automation
















Some automation: automated crash avoidance



Full automation: the google car



Discrete choice experiment

	 Hybrid Vehicle HEV Gasoline	 Plug-in Hybrid Electric PHEV Gasoline-Electricity	 Electric Vehicle BEV	 Gasoline Vehicle GAS
Cost to Drive 100 Miles	\$8.80	\$5.50	\$3.20	\$15.20
Price	\$25,000	\$37,000	\$26,000	\$20,000
Driving Range	590 miles 	15 miles / 520 miles 	150 miles 	550 miles 
Refueling Time	 5 minutes	  2 hours / 5 minutes (electricity) (gas)	 8 hours	 5 minutes
Driverless Package	Some Automation 	Full Automation 	No Automation	No Automation

Experiment details

Vehicle attributes ranged around individual stated interests of each respondent.

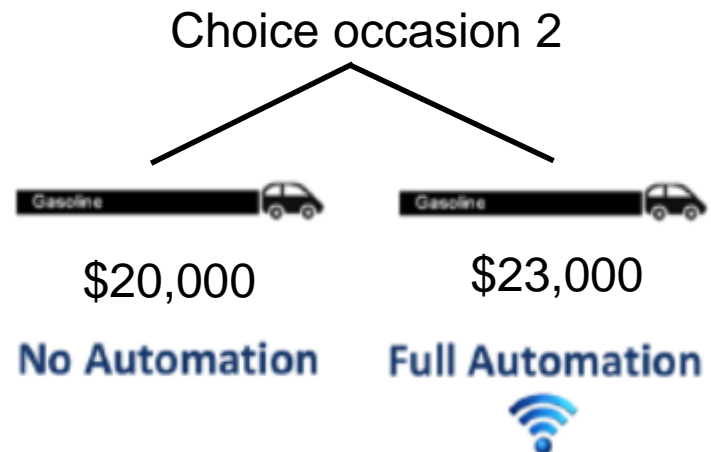
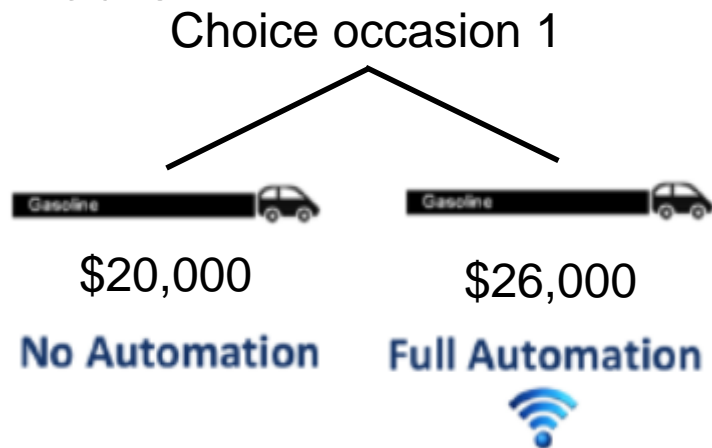
Q15: How much would you spend on buying your next vehicle?

- less than \$10,000 (1)
- \$10,001 - \$15,000 (2)
- \$15,001 - \$20,000 (3)
- \$20,001 - \$25,000 (4)
- \$25,001 - \$30,000 (5)
- \$30,001 - \$35,000 (6)
- \$35,001 - \$40,000 (7)
- \$40,001 - \$45,000 (8)
- \$45,001 - \$50,000 (9)
- \$50,001 - \$55,000 (10)
- \$55,001 - \$60,000 (11)
- more than \$60,000 (12)

Experiment details

Each respondent made 8 choices under different levels of vehicle attributes.

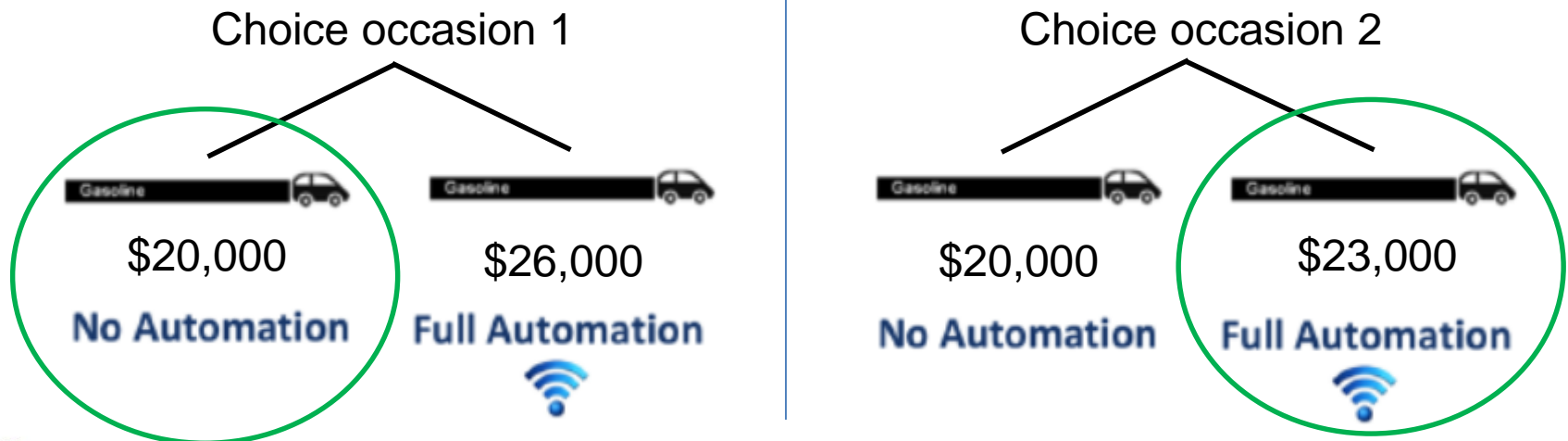
Vehicle attributes varied across choice occasions to pin down how much respondents value changes in each attribute.



Estimating demand for self-driving technology

Demand for self-driving technology: the most money a respondent would be willing to pay to add self-driving capability to their vehicle.

Willingness to pay is revealed from choices.



=> Willingness to pay is between \$3,000 and \$6,000.

Results

Mean willingness to pay (WTP) for

Some automation: \$3,500

Full automation: \$4,900

These are comparable to the cost of Tesla's base autopilot package (\$3,000) and upgrade autopilot package (\$8,000).

Respondents vary considerably in their demand for full automation:

Some have zero WTP.

Others have WTP exceeding \$10,000.

The experiment was run six years ago when people were just becoming aware of self-driving cars.

Have preferences changed over time?

What underlying factors (e.g., income) explain preferences for self-driving technology?

MaritzCX surveys about 200,000 new vehicle buyers each year.

The 2016-2018 surveys include questions about self-driving cars.

SELF-DRIVING VEHICLES . . .

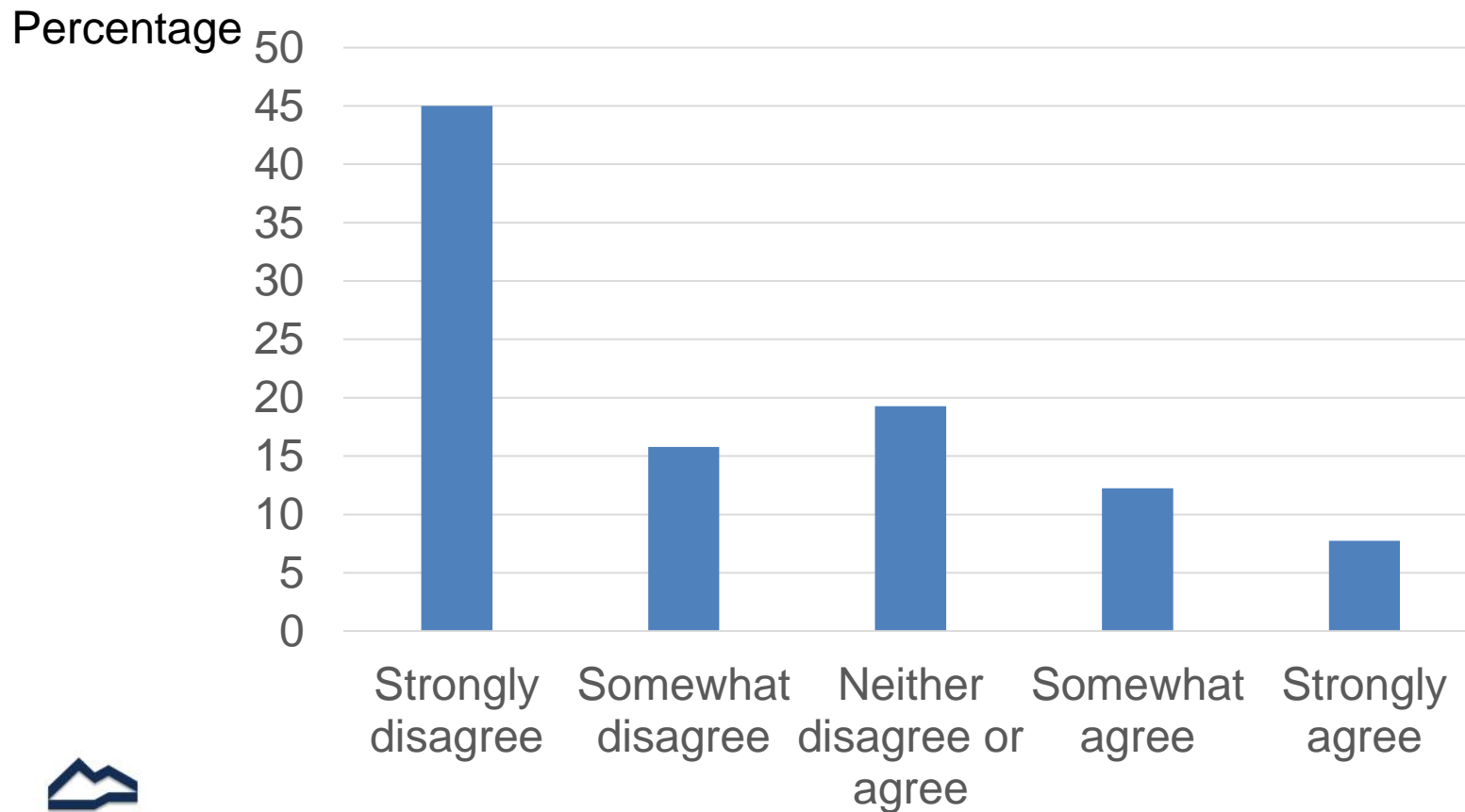
A self-driving vehicle uses artificial intelligence, vehicle sensors, and global positioning system coordinates to drive itself without the active intervention of a human operator.

64. How much do you agree or disagree with the following statements regarding self-driving vehicles:

		Strongly Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Strongly Disagree
I would buy a self-driving vehicle if one were available today	sdv_buy	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>
I would not buy a self-driving vehicle because of safety concerns	sdv_notbuy	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>
Self-driving vehicles will lead to fewer accidents	sdv_acc	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>

Demand for self-driving cars

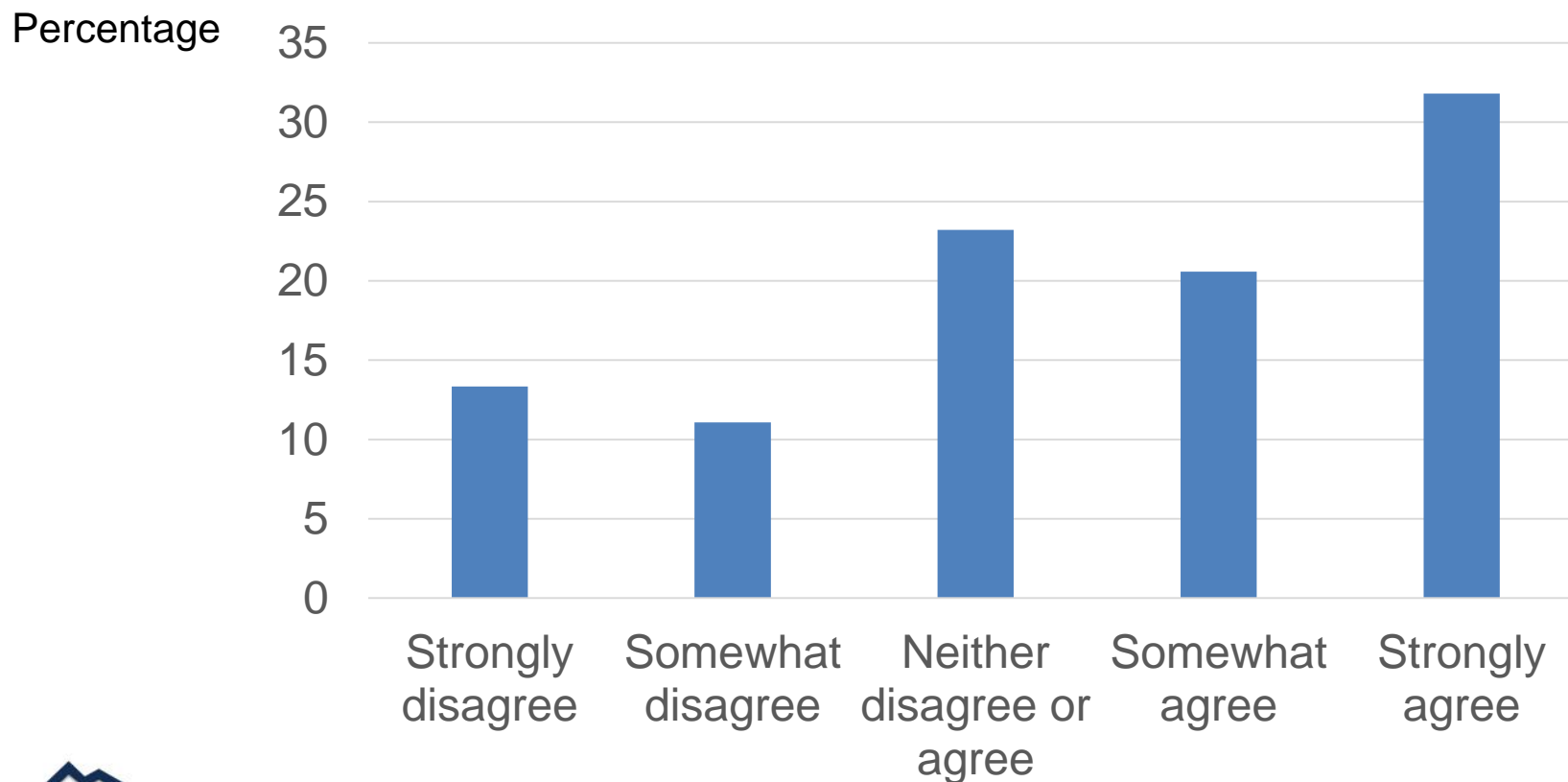
I would buy a self-driving vehicle if one were available today.



Sample size = 527,357 new vehicle buyers

Safety concerns

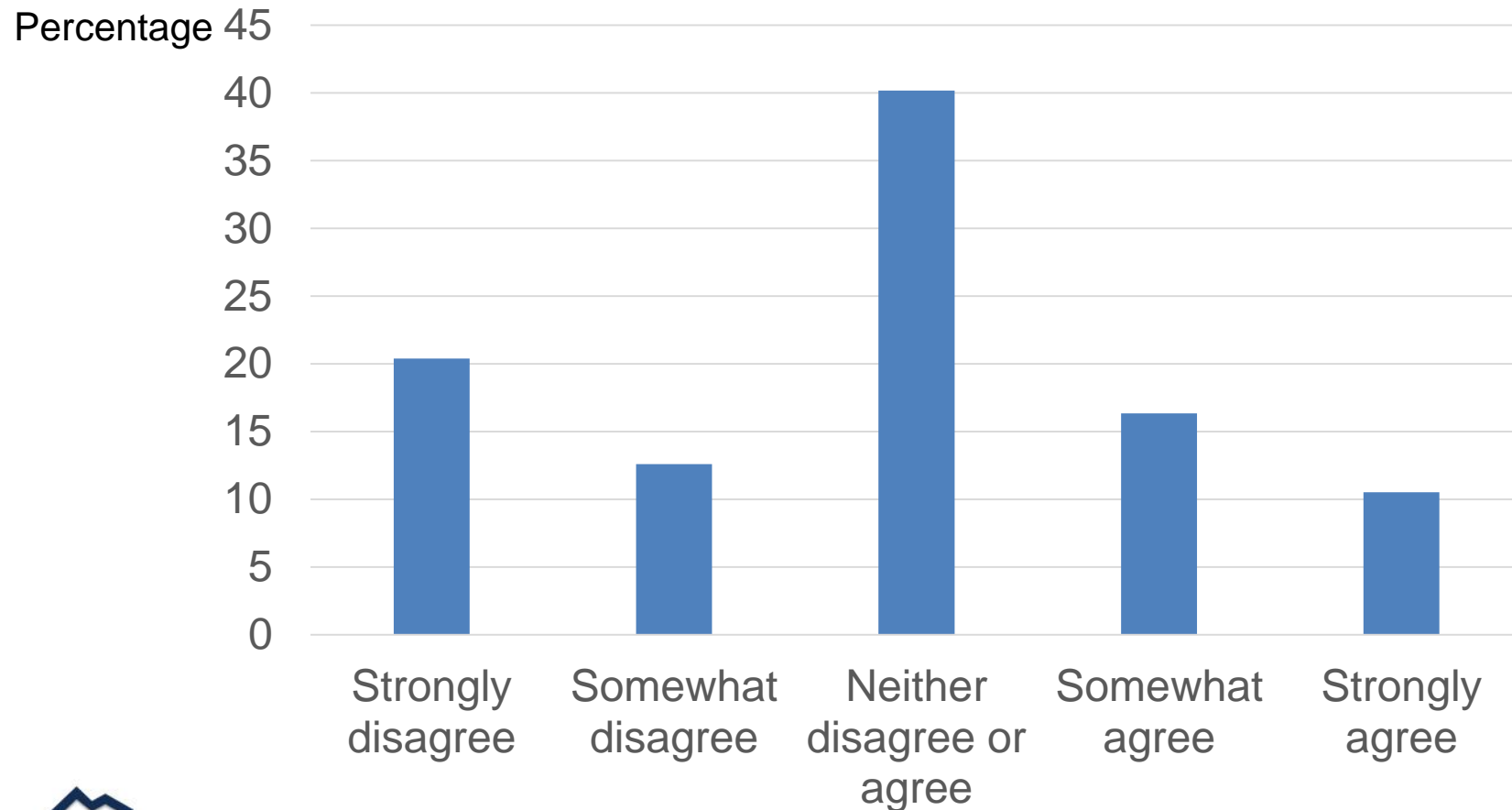
I would not buy a self-driving vehicle because of safety concerns.



Sample size = 527,357 new vehicle buyers

Accidents

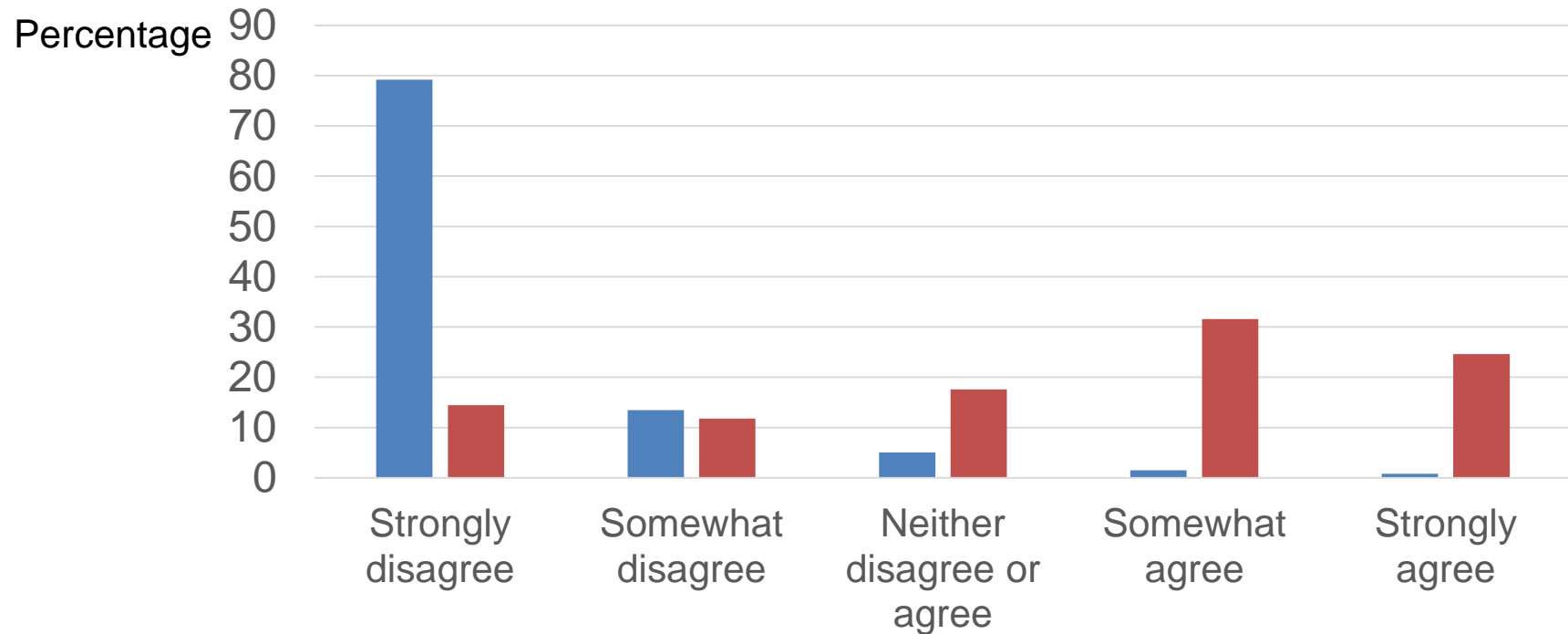
Self-driving vehicles will lead to fewer accidents.



Sample size = 527,357 new vehicle buyers

Strong correlation between demand and safety concerns

I would buy a self-driving vehicle if one were available today.



Self-driving vehicles
will lead to fewer accidents.

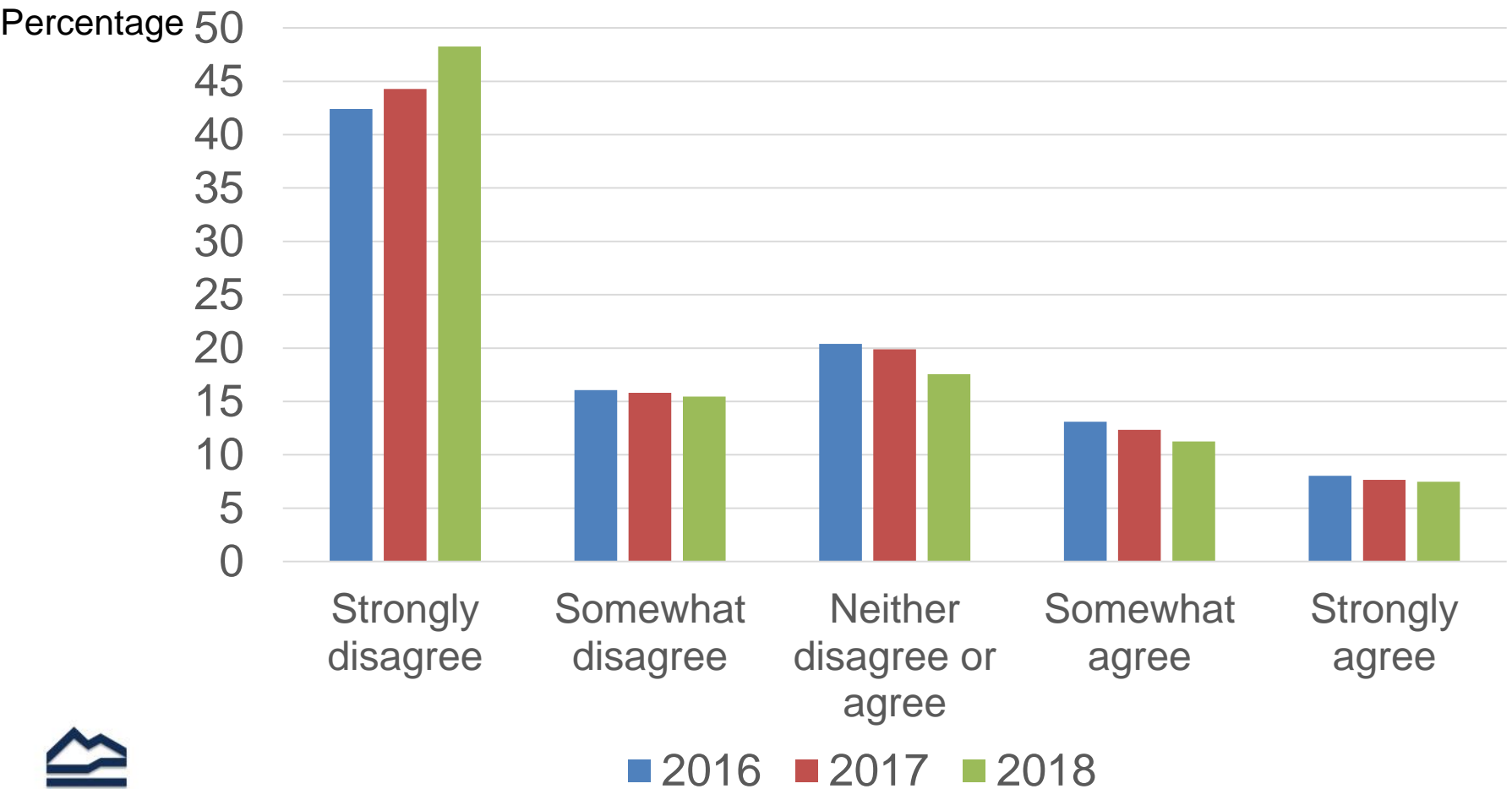
■ Disagree ■ Agree

Other factors that increase stated interest in self-driving cars:

- Car leasing
- Miles driven
- Rideshare use
- Younger age of respondent
- Larger household size
- Urban
- Higher income

Demand for self-driving cars over time

I would buy a self-driving vehicle if one were available today.



Conclusions

People are willing to pay an *average* of \$4,900 for self-driving technology.

Demand varies considerably across population: many have no demand and some are willing to pay over \$10,000.

Perceived safety of self-driving cars explains a lot (but not all) of the variation in demand for self-driving technology.

Thank you!

