# Selecting Directors Using Machine Learning

### Isil Erel

Ohio State University

### Léa Stern

University of Washington

## Chenhao Tan

University of Colorado Boulder

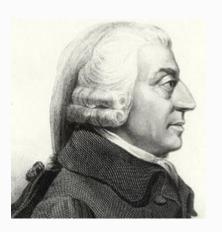
### Michael Weisbach

Ohio State University, NBER, ECGI

NBER Conference on the Economics of Artificial Intelligence September 13-14, 2018



# Adam Smith (1776): Management Can Control Boards and Take Actions that are not in Shareholders' Interests



- The problem identified by Adam Smith and Berle and Means (1932) still exists today: CEOs still have a strong influence over the board selection process.
- Collectively, directors of public firms have a big impact on the trajectory of the economy. Yet, no scrutiny over the director *selection process*.

# An Alternative Approach to Selecting Directors: An Algorithm

■ Hiring directors ⇒ A prediction problem! (Kleinberg et al. 2017)

■ Purpose of ML algorithm here: predict performance of potential directors.

# Why Do We Care about Such an Algorithm??

■ Difference between *performance* of algorithm-selected directors and management-selected directors ⇒ Quality of hiring decisions.



• Difference in *attributes* of algorithm-selected and management-selected directors



- ⇒ Overrated features in director choice.
- Our model: "first pass" using publicly available data. A more sophisticated model using better data could do a good job of selecting directors for real companies.
- Many other "personnel" applications for machine learning.
- ML is good at what humans are bad at: picking up signal, discarding noise, and not being biased.
  - May help address both agency problems and behavioral biases in the board selection process.

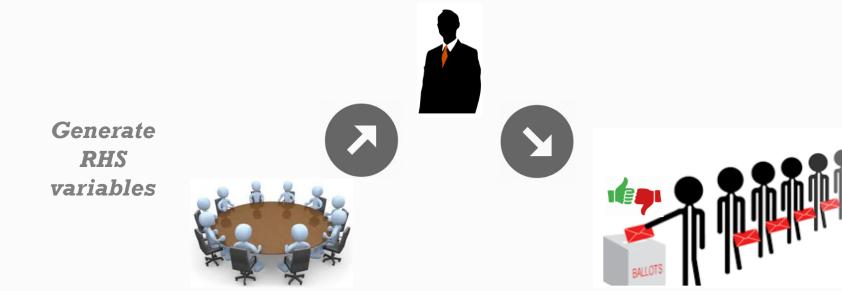
## "Director Performance"?

- Hart & Zingales (2017): Maximizing shareholder welfare is not always the same as maximizing market value, and managers should maximize shareholder welfare when they differ.
- Mandate of the board: Represent shareholders' interests.
- Decision-making process should involve prediction of how well a candidate will represent shareholders
- Director Performance: How well she represents shareholders' interests.
- Measure of director performance: Level of shareholder support in director elections individual has relative to other directors at the same firm.
- Market-based individual measure of director performance.

# Bias Propagator?

The **decision maker** and the **evaluator** are **separate** entities: the **board/management** decides on whom to hire while **shareholders** vote.

mitigates bias propagation concern if the two groups not subject to same biases/incentives.



Generate LHS variables

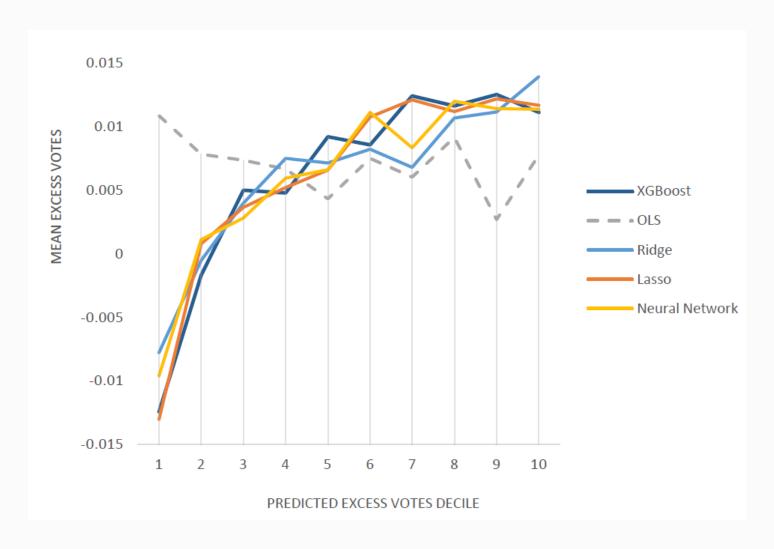
## Data

- **Ex-ante prediction**: only data available to the nominating committee at the time of the hiring decision
- ~25,000 new directors with shareholder support data appointed between 2000-2014 (voting outcomes up to 2016)
  - Training set: appointments between 2000-2011
  - Test set: appointments between 2012-2014
- Inputs: firm, board and director level characteristics (BoardEx, CRSP, Compustat, RiskMetrics)
- Outcome variable:
- Main: "Excess" Shareholder Support (ISS Voting Analytics):

(shareholder support - average support for other directors up for re-election at same firm that year)

- Robustness: Firm Profitability

# Predicting Excess Shareholder Support



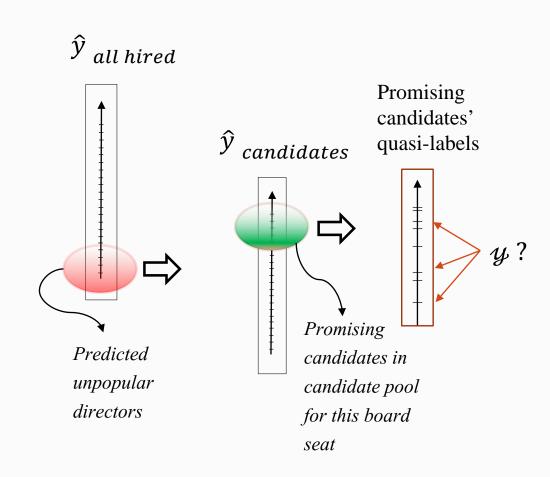
Two big issues (Kleinberg et al. 2017)

- #1 **Selective labels**: we only observe outcomes for hired directors
- #2 **Unobservables**: boards rely on features the algorithm does not see
- Predicting well out-of-sample on data with observed labels only doesn't mean the algorithm can necessarily improve on boards' hiring decisions.
- If boards are good at using unobservables to make their hiring decisions, hired directors will have higher performance than otherwise similar (based on observables) directors not hired.

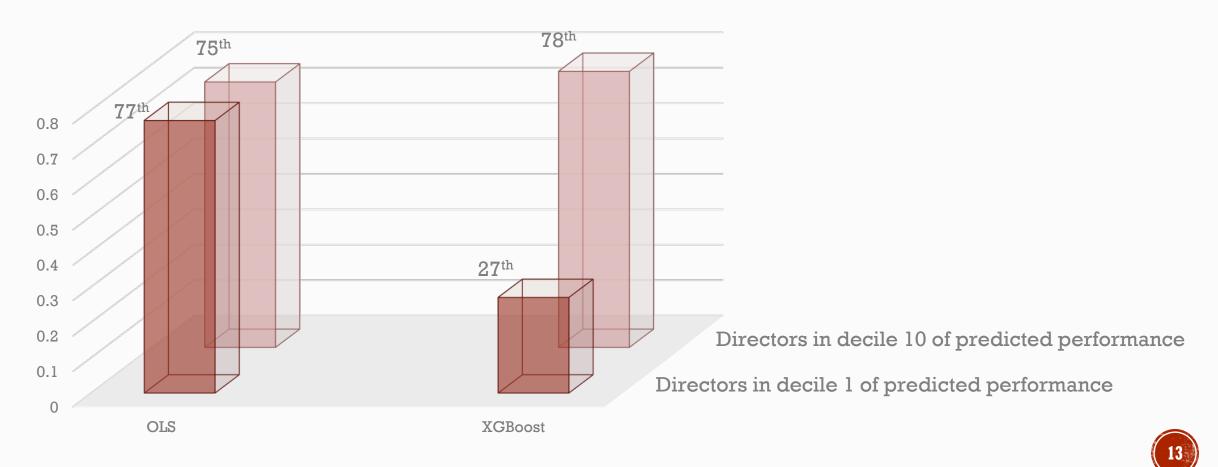
- For each new director appointment, we construct a realistic pool of potential candidates:
- Directors who joined a *nearby, smaller* firm around the *same time*. (147 per opening on average)
  - ✓ Available to join a new board
  - ✓ Willing to travel to that location for board meetings
  - ✓ Willing to accept: Directorships at larger firms are better paying and more prestigious.

■ Although we do not observe the labels for these candidates, we observe their "quasi-labels": their performance on the "competing" board they joined.

- 1) Rank all *hired* directors according to their **predicted performance** (out-of-sample)
- 2) Select the **bottom 10%**: directors with the *lowest predicted* performance
- For these predicted unpopular directors, consider the **candidates** from their associated candidate pool that the algorithm *predicted* would do well (**top 10%**).
- 4) Rank these candidates' according to their quasi-labels, i.e. their performance on the neighboring board they joined.
- → How did the hired director fare compared to available candidates?



Median Rank Among Potential Candidates (test set only)



# Features of Predictably Unpopular Directors



Management-selected directors in bottom decile of both *predicted and observed* performance when compared to directors our algorithm would have suggested (top decile of predicted performance):

## Overrated features

- Being male
- Network size
- Finance background
- Number of previous and current board seats

## Underrated features

- Number of qualifications

## **Concluding Remarks**

- We use the selections from the algorithms to understand the decision-making process through which directors are actually chosen.
- Results confirm an observation that dates back two hundred years: the board selection process leads to the selection of directors who are "nearest at hand" and not necessarily the best choices to serve shareholders' interests.
- Tools for change? By striking the right balance in the division of labor between humans & machines, our hope is that algorithmic input can provide decision aids that can lead to improvements in corporate governance.